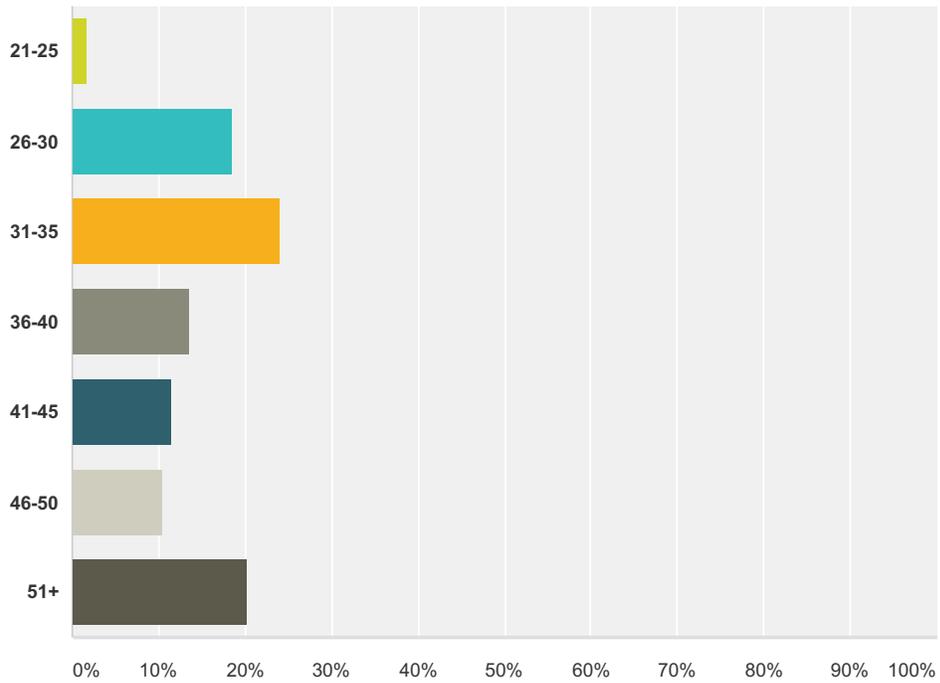


Q1 What is your age?

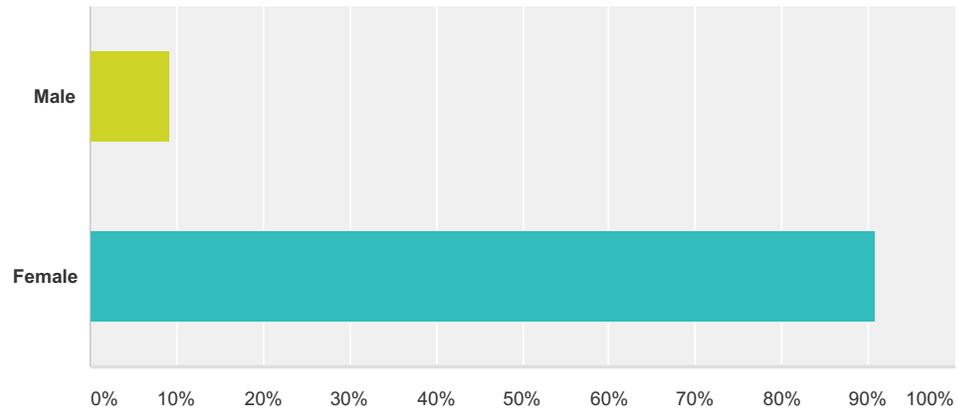
Answered: 183 Skipped: 0



Answer Choices	Responses
21-25	1.64% 3
26-30	18.58% 34
31-35	24.04% 44
36-40	13.66% 25
41-45	11.48% 21
46-50	10.38% 19
51+	20.22% 37
Total	183

Q2 What is your gender?

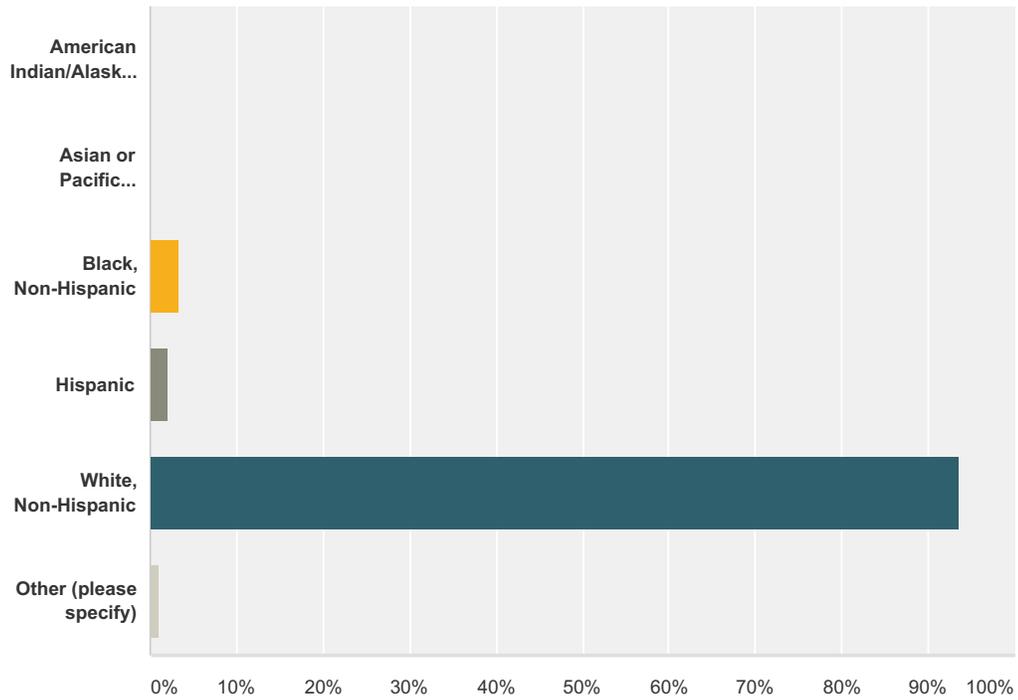
Answered: 183 Skipped: 0



Answer Choices	Responses
Male	9.29% 17
Female	90.71% 166
Total	183

Q3 What is your race?

Answered: 183 Skipped: 0

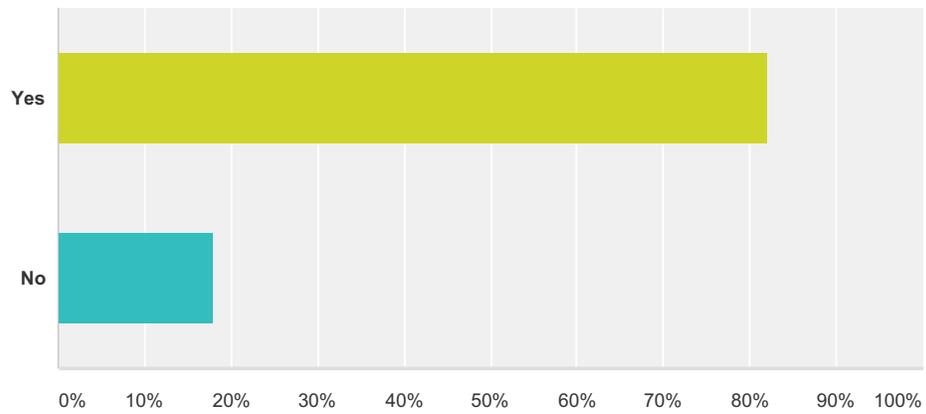


Answer Choices	Responses
American Indian/Alaskan Native	0.00% 0
Asian or Pacific Islander	0.00% 0
Black, Non-Hispanic	3.28% 6
Hispanic	2.19% 4
White, Non-Hispanic	93.44% 171
Other (please specify)	1.09% 2
Total	183

#	Other (please specify)	Date
1	Caucasian	2/23/2016 6:24 PM
2	Human	2/23/2016 1:36 PM

Q4 Are you currently working as a library professional?

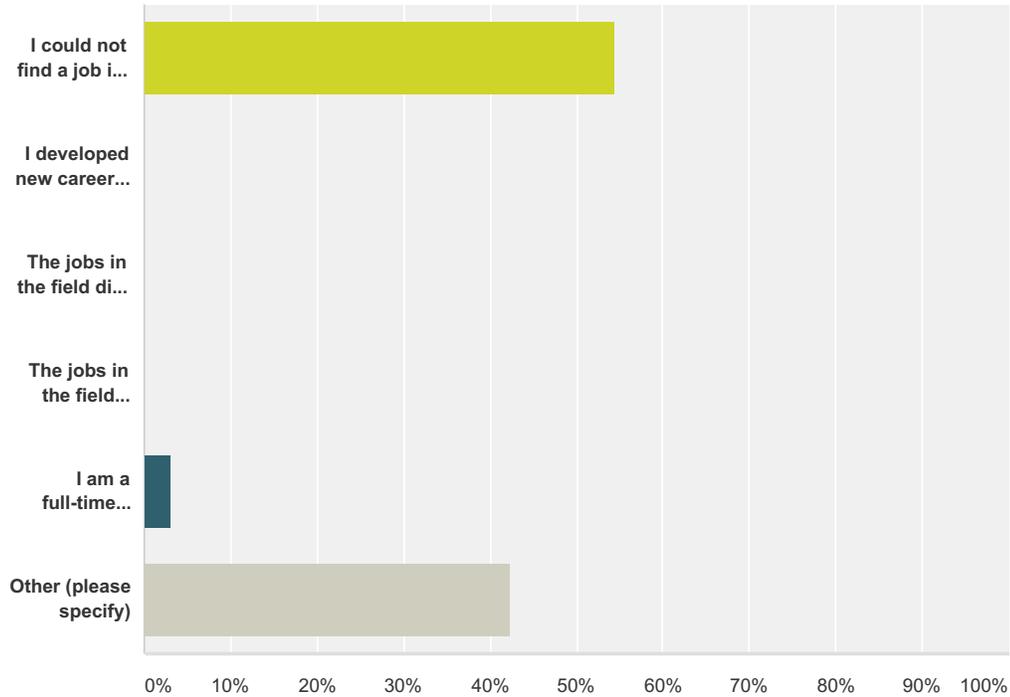
Answered: 178 Skipped: 5



Answer Choices	Responses
Yes	82.02% 146
No	17.98% 32
Total	178

Q5 If no, please indicate the reason you are not currently working as a library professional:

Answered: 33 Skipped: 150



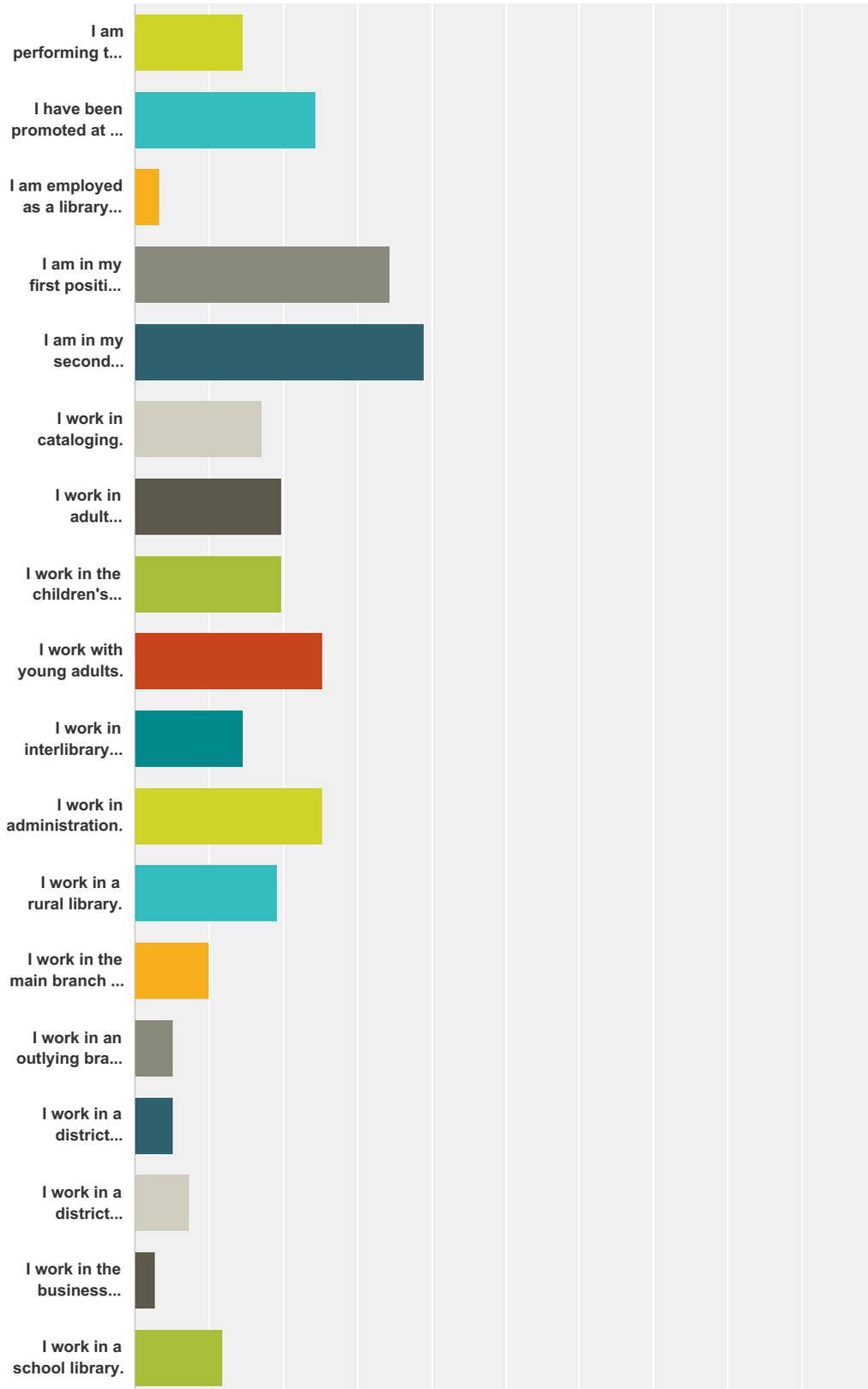
Answer Choices	Responses
I could not find a job in the library field.	54.55% 18
I developed new career interests after leaving Clarion University.	0.00% 0
The jobs in the field did not pay well.	0.00% 0
The jobs in the field offered few opportunities for advancement.	0.00% 0
I am a full-time student.	3.03% 1
Other (please specify)	42.42% 14
Total	33

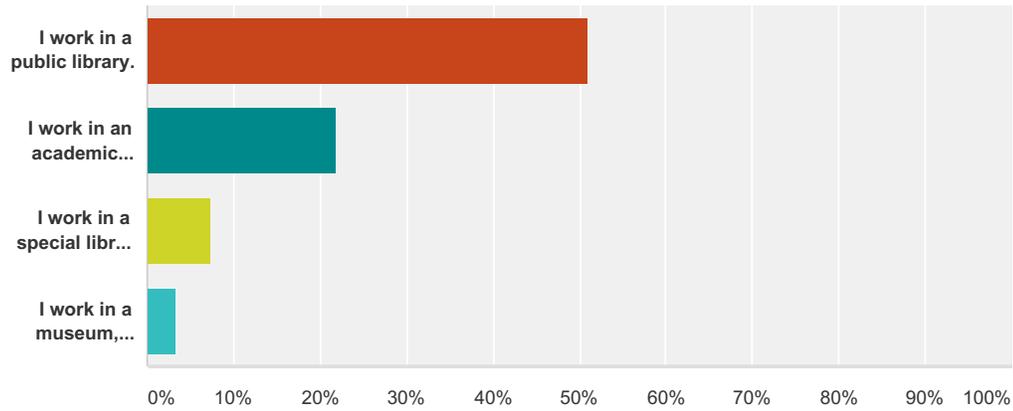
#	Other (please specify)	Date
1	Only working part-time, driving a school bus is my main employment	3/13/2016 7:07 PM
2	Most employers require Master's degree. I haven't obtained that yet.	2/24/2016 4:38 PM
3	I have been homeschooling my children for the past 14 years.	2/24/2016 12:32 PM
4	The MSLS was for my personal development; it was not done with the intention of becoming a library professional.	2/24/2016 1:27 AM
5	The library degree was useful to my existing job.	2/23/2016 9:08 PM
6	laid off	2/23/2016 5:43 PM
7	I have the same job as before	2/23/2016 5:08 PM

8	I was until last year, when I left to start my own business. I can answer #6 however as I held the job for 5 years.	2/23/2016 4:53 PM
9	No available school media specialist positions in my preferred school district.	2/23/2016 4:48 PM
10	Stay-at-home wife and mom	2/23/2016 2:03 PM
11	I was already employed but is still searching for a full time Library Professional job	2/23/2016 2:02 PM
12	I am working for a library software company, as opposed to working directly within a library system.	2/23/2016 1:33 PM
13	I am currently looking for a job in the library field, but have not yet found one that matches my skill set and salary requirement.	2/23/2016 1:28 PM
14	Working for a vendor that works with library sites	2/23/2016 1:20 PM

Q6 If yes, please indicate the following employment information. Check all that apply:

Answered: 151 Skipped: 32





Answer Choices	Responses	Count
I am performing the same library job I did before I earned my degree.	14.57%	22
I have been promoted at the same place of employment since I received my degree.	24.50%	37
I am employed as a library professional after volunteering for several years.	3.31%	5
I am in my first position as a library professional.	34.44%	52
I am in my second professional library position or beyond.	39.07%	59
I work in cataloging.	17.22%	26
I work in adult circulation.	19.87%	30
I work in the children's department.	19.87%	30
I work with young adults.	25.17%	38
I work in interlibrary loan.	14.57%	22
I work in administration.	25.17%	38
I work in a rural library.	19.21%	29
I work in the main branch of a city library.	9.93%	15
I work in an outlying branch of a city library.	5.30%	8
I work in a district library in a city setting.	5.30%	8
I work in a district library in a rural setting.	7.28%	11
I work in the business sector.	2.65%	4
I work in a school library.	11.92%	18
I work in a public library.	50.99%	77
I work in an academic library.	21.85%	33
I work in a special library (medical, law, corporate, or other).	7.28%	11
I work in a museum, archive, or historical society.	3.31%	5
Total Respondents: 151		

Q7 Please indicate any other library related employment information not included above:

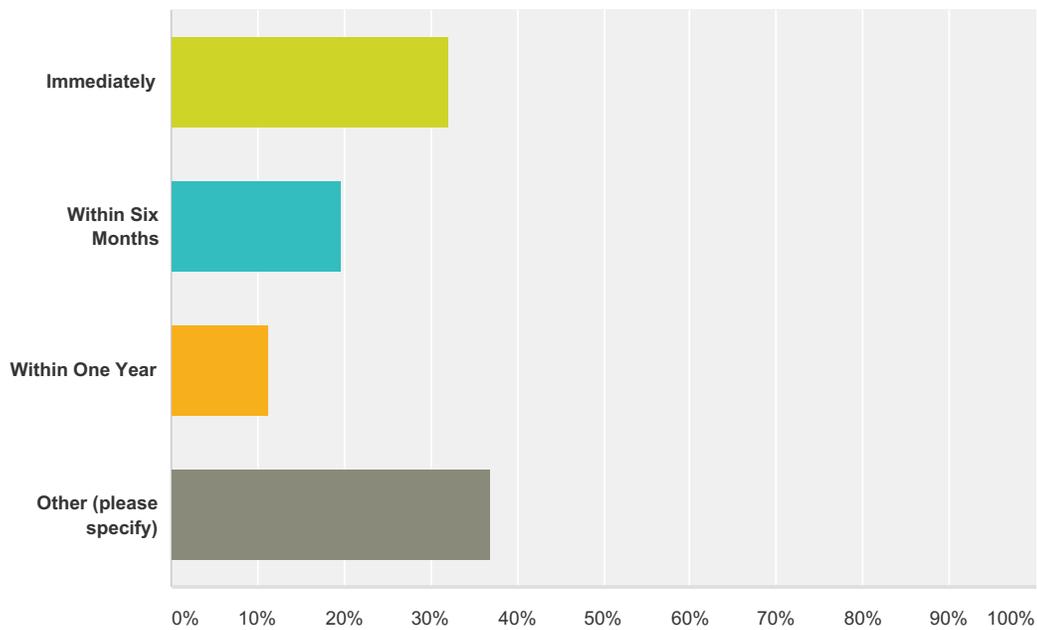
Answered: 52 Skipped: 131

#	Responses	Date
1	I have worked at Reading Public Library, before transferring to Rehoboth Beach Public Library. There I worked in all departments and branches except for Administration.	11/16/2016 9:41 AM
2	I previously worked in a public library	10/18/2016 10:24 AM
3	I am the director	10/17/2016 1:55 PM
4	I do library outreach	10/17/2016 1:39 PM
5	Reference and Technology	10/17/2016 1:19 PM
6	Formerly contracted with Office of Commonwealth Libraries to train librarians and archivists on PA Photos & Documents	10/17/2016 11:56 AM
7	I am also a consultant for digital collections.	3/22/2016 7:45 PM
8	Working part-time for a county-wide library system.	3/13/2016 7:07 PM
9	I am a reference librarian	3/12/2016 9:40 AM
10	Held two part-time jobs for 3 years, often overlapping and resulting in three part-time jobs simultaneously, before securing a full-time job.	2/28/2016 5:45 PM
11	I work in an independent library that is part of a public system in a suburban setting.	2/27/2016 3:41 PM
12	I worked part-time at the same library where I am currently employed full-time. I was hired full-time due to the fact that I was already familiar with the library and staff. My position requires an associate's degree; I have a master's degree.	2/26/2016 12:40 PM
13	Next year our school is down-sizing and getting rid of a librarian.	2/25/2016 8:03 PM
14	I volunteered for a year and was found "qualified" for two good jobs (reference) but did not get the jobs. Interviewed for two others, also nothing. I believe this is because I had the MLS but no library experience. Publishing had been my field.	2/25/2016 3:37 PM
15	Started at the library while in school - at the circ desk. Also had temp position in the children's dept. during that time. Started as department manager in cataloging immediately upon graduation - 12/2011. Within 8 months became the District Consultant. Have been in that position since August 2012.	2/25/2016 2:02 PM
16	Volunteering, student teaching, and library employment, all of which were a result of my studies at CUP.	2/24/2016 8:55 PM
17	I worked as a library assistant without room for advancement	2/24/2016 1:40 PM
18	After I got my degree I moved from being a librarian at a large public library system to being Director of Library Services at a private 5th-12th grade school. I did that for 3 academic years before transitioning to academic librarianship.	2/24/2016 12:19 PM
19	After having twice presented at PaLA I have been contracted to speak for library groups around the state.	2/24/2016 10:20 AM
20	I have been promoted to Manager of my department.	2/24/2016 9:44 AM
21	I have 15 years of library paraprofessional experience. I was hired in my first professional position two months before I completed my degree, after completing my internship in this library.	2/24/2016 9:12 AM
22	I work at a digital library.	2/24/2016 9:03 AM
23	Library Instruction/Reference	2/24/2016 8:13 AM
24	I am currently working as a consultant for libraries and archives doing cataloging, metadata creation, and project consultation for digitization and finding aid creation.	2/23/2016 7:53 PM
25	I work at the main branch of a county library, also at a branch location as well as a member library. I am Assistant Coordinator for the Children's Department, planning events and activities in addition to other duties in the Children's Department.	2/23/2016 6:35 PM

26	I work in collection development	2/23/2016 6:28 PM
27	I work in adult reference in a suburban public library branch.	2/23/2016 6:23 PM
28	I have two part time jobs currently. One in YA, one in adult reference.	2/23/2016 5:46 PM
29	I work in technical services, specially acquisitions, collection development, e-resources, and licensing.	2/23/2016 5:27 PM
30	I work as a Reference Assistant, in a part time capacity. It has been difficult obtaining a full time library position, a search I began after graduation.	2/23/2016 4:30 PM
31	Work as District Consultant with 30 libraries in 5 counties.	2/23/2016 3:22 PM
32	I have worked in three different K-12 school settings as well as a public library.	2/23/2016 3:10 PM
33	I work at a small rural religious academic library	2/23/2016 2:45 PM
34	I worked for two years in a law firm doing document review	2/23/2016 2:45 PM
35	I started here in my first position, but I have since received a promotion. I work for a suburban, county library system in adult services (reference, computer and technology instruction for the public and for staff, programming, etc.) and I oversee the Borrow a Book Club service.	2/23/2016 2:24 PM
36	I began my career as a public library branch manager. I worked in that capacity for two years in two different library systems before becoming an academic librarian.	2/23/2016 2:22 PM
37	I am assuming that I am receiving this survey based on the Advanced Certificate I received in 2012. I originally graduated from Clarion with an MSLS in Aug. 1990. I began my first professional position as a cataloger Jan 4, 1991. Now, I am the director of a campus library at a large, urban community college.	2/23/2016 2:20 PM
38	I work in the reference in the Reference and Information Services, Circulation, and branches.	2/23/2016 2:10 PM
39	I worked in a public library from 9/2011 through 9/2014, then an academic library from 9/2014 through 6/2015. I have been unemployed since then.	2/23/2016 2:04 PM
40	I am working as a part time paraprofessional	2/23/2016 2:03 PM
41	I was given a small raise after receiving my MLS.	2/23/2016 2:02 PM
42	Former School Librarian, left for private manufacturing company then moved into academic librarianship.	2/23/2016 2:02 PM
43	Head of Literacy at a public library.	2/23/2016 1:46 PM
44	I am an associate professor.	2/23/2016 1:37 PM
45	Library specialist (only requires B.S.)	2/23/2016 1:34 PM
46	I was working as a Library Assistant, but wasn't earning a livable wage. I am now employed as a Proposal Writer for a library software company.	2/23/2016 1:33 PM
47	Adult Reference	2/23/2016 1:28 PM
48	serials, electronic resources	2/23/2016 1:25 PM
49	I also work at the reference desk and in adult programming and outreach.	2/23/2016 1:25 PM
50	I'm a library director.	2/23/2016 1:23 PM
51	I work in a small law library (2nd law library job) in which I do research, vendor relations, cataloging, ILL, circulation, collection management, and more.	2/23/2016 1:23 PM
52	Library vendor	2/23/2016 1:20 PM

Q8 How long did it take you to secure your first position after graduation?

Answered: 168 Skipped: 15



Answer Choices	Responses
Immediately	32.14% 54
Within Six Months	19.64% 33
Within One Year	11.31% 19
Other (please specify)	36.90% 62
Total	168

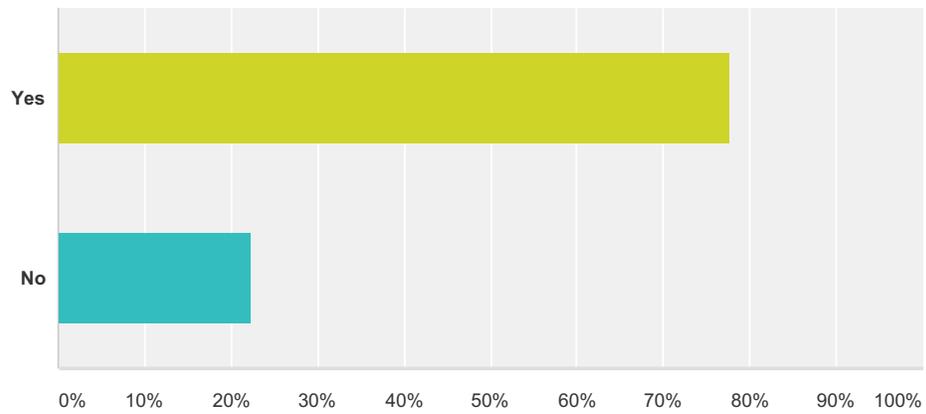
#	Other (please specify)	Date
1	Already Employed	11/21/2016 10:25 AM
2	I was already working at the Reading Public Library	11/16/2016 9:41 AM
3	was in the position prior to receiving my degree	11/15/2016 7:17 PM
4	I worked part time for about a year and a half before being promoted to full time	10/17/2016 1:19 PM
5	several years	3/6/2016 6:47 PM
6	2.5 years	2/29/2016 5:49 PM
7	Position is state civil service. Was working on degree and moved into position as I was completing my degree.	2/29/2016 8:06 AM
8	I had a part-time job while getting my degree.	2/28/2016 5:45 PM
9	28 Months	2/27/2016 11:47 PM
10	Three years	2/26/2016 12:40 PM
11	I was already working as a publishing professional and remained in that field. Went on to get a PhD in another field and that has worked much better	2/25/2016 3:37 PM
12	already worked in a library when received my degree	2/25/2016 1:30 PM

13	I worked as a paraprofessional while I earned my degree and continued in that position until finding a professional position.	2/24/2016 9:21 PM
14	I was already working outside the library field when I graduated. Although I applied for many library positions, I could not get a library job.	2/24/2016 5:01 PM
15	Already had it	2/24/2016 4:38 PM
16	one year	2/24/2016 1:40 PM
17	Was hired with the stipulation that I get an MLS	2/24/2016 12:52 PM
18	I was already employed as a librarian. But I did switch to school librarianship within 6 months, and was hired partially because of my degree.	2/24/2016 12:19 PM
19	n/a	2/24/2016 11:15 AM
20	I had a non library job while in school. I am still in that awful job and annoyed I wasted money on this degree.	2/24/2016 10:22 AM
21	2 years	2/24/2016 9:44 AM
22	Was in the position several years before attending Clarion.	2/24/2016 9:34 AM
23	Two months prior to graduation	2/24/2016 9:12 AM
24	Had my first librarian position before graduation and kept it after.	2/24/2016 9:03 AM
25	4 months before graduation	2/24/2016 4:45 AM
26	not applicable	2/24/2016 1:27 AM
27	I am a professor in the College of Education. The degree enhanced my performance in the graduate research classes I teach.	2/23/2016 9:08 PM
28	I started this position during my schooling.	2/23/2016 7:12 PM
29	I started in my last semester.	2/23/2016 6:56 PM
30	2 years	2/23/2016 6:25 PM
31	I stayed in the same position	2/23/2016 6:23 PM
32	Three years	2/23/2016 6:21 PM
33	5 years	2/23/2016 5:56 PM
34	Was already working there before my degree	2/23/2016 5:44 PM
35	was already working in a library	2/23/2016 5:43 PM
36	never	2/23/2016 5:37 PM
37	Degree not required for my position	2/23/2016 5:08 PM
38	I was employed before I graduated.	2/23/2016 4:53 PM
39	I started working as an assistant librarian six months after getting my Bachelor's, since I had a lib sci concentration.	2/23/2016 4:39 PM
40	Almost 2 years	2/23/2016 4:38 PM
41	Over one year	2/23/2016 4:36 PM
42	Stayed with same employer - 15 years now	2/23/2016 4:12 PM
43	2.5 years after I graduated the librarian at the the school where I teach retired and I moved into her vacant position.	2/23/2016 3:15 PM
44	1st actual library job - 3 years, 1st job doing research 2 years	2/23/2016 2:45 PM
45	I was already working in a library before I started school.	2/23/2016 2:28 PM
46	I am a Library Associate and never promoted even though I graduated and the library paid for my education.	2/23/2016 2:10 PM
47	I was working, albeit as a paraprofessional. I have not held a professional position yet.	2/23/2016 2:04 PM
48	I was working at this job already	2/23/2016 2:03 PM
49	Still searching	2/23/2016 2:02 PM
50	Already had it	2/23/2016 2:02 PM

51	18 months	2/23/2016 1:59 PM
52	2 years	2/23/2016 1:55 PM
53	18 months	2/23/2016 1:50 PM
54	about 16 months	2/23/2016 1:47 PM
55	I did not look for employment in the field right after graduation but obtained employment within a few months once I started looking.	2/23/2016 1:46 PM
56	already working	2/23/2016 1:35 PM
57	Started position during grad school	2/23/2016 1:34 PM
58	I was hired as a Library Assistant while completing my degree (after having volunteered for 7 months), but wasn't hired as a Proposal Writer until 1.5 yrs after graduation.	2/23/2016 1:33 PM
59	I was promoted at my previous job but moved and obtained this position because I had an MLS	2/23/2016 1:28 PM
60	I was employed in a library while pursuing my degree.	2/23/2016 1:23 PM
61	2 years	2/23/2016 1:21 PM
62	3 years	2/23/2016 1:21 PM

Q9 Are you generally satisfied with your present career/academic situation?

Answered: 175 Skipped: 8



Answer Choices	Responses
Yes	77.71% 136
No	22.29% 39
Total	175

Q10 The Department of Library Science also surveys employers of Clarion graduates. Please include your employer's contact information so they may participate in our online questionnaire.

Answered: 55 Skipped: 128

Answer Choices	Responses
Employer name:	100.00% 55
Employer e-mail or phone number:	81.82% 45

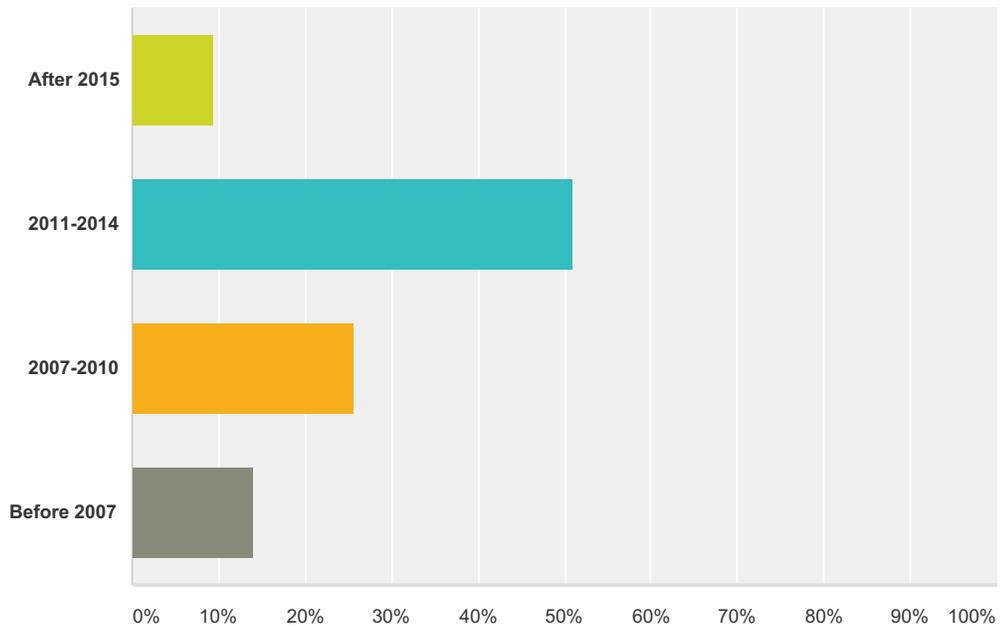
#	Employer name:	Date
1	Valley Community Library	11/21/2016 10:25 AM
2	Alison Miller	11/16/2016 9:41 AM
3	Lower Macungie Library	10/24/2016 12:21 PM
4	Lehigh Uiversity	10/18/2016 12:42 PM
5	Oil Creek District	10/18/2016 10:56 AM
6	Charles Kratz, Library Dean	10/18/2016 10:24 AM
7	B. F. Jones Memorial Library	10/17/2016 3:45 PM
8	Centre County Library & Historical Museum	10/17/2016 3:15 PM
9	Redbank Valley Public Library	10/17/2016 1:55 PM
10	Tredyffrin Township Libraries	10/17/2016 1:19 PM
11	Dolores Fidishum	10/17/2016 12:27 PM
12	Me - Union Library Company of Hatborough	10/17/2016 11:56 AM
13	CCAC North Campus Library	6/23/2016 7:50 AM
14	Lower Merion Library System, attn: Marcia Bass	3/22/2016 7:45 PM
15	Gettysburg Area School District	3/9/2016 8:01 AM
16	Bethlehem Public Library	3/4/2016 7:43 AM
17	Robin Pundzak	2/29/2016 5:49 PM
18	State Library of Pennsylvania	2/29/2016 8:06 AM
19	Cumberland County Public Library & Information Center, NC	2/27/2016 11:47 PM
20	David Stanley	2/27/2016 9:15 PM
21	Chambersburg area school district	2/27/2016 9:03 PM
22	City of Shelton	2/27/2016 5:48 PM
23	Patty Sherbondy	2/25/2016 2:02 PM
24	Internal Revenue Service	2/24/2016 7:05 PM
25	Wake County Public Libraries	2/24/2016 1:40 PM
26	Clarion University	2/24/2016 12:52 PM
27	Shippensburg Area School District	2/24/2016 11:52 AM
28	Wood County Schools, WV	2/24/2016 11:04 AM

29	DC Public Library	2/24/2016 9:44 AM
30	Association of Science-Technology Centers	2/24/2016 9:03 AM
31	Conestoga Valley School District	2/24/2016 4:45 AM
32	Ministry of Higher Education	2/24/2016 1:27 AM
33	Whitehall Public Library, Paula Kelly	2/23/2016 10:21 PM
34	Slippery Rock University	2/23/2016 9:08 PM
35	Huge Library, Henderson State University	2/23/2016 7:15 PM
36	Carroll county public library	2/23/2016 7:12 PM
37	Williamson College of the Trades	2/23/2016 6:56 PM
38	Monmouth County Library Headquarters	2/23/2016 6:35 PM
39	Corry Public Library	2/23/2016 6:25 PM
40	Howard County Library System	2/23/2016 6:23 PM
41	Charles County Public Library, Maryland	2/23/2016 6:10 PM
42	Gettysburg College	2/23/2016 5:27 PM
43	Grey Nun Academy / Deborah Kost	2/23/2016 4:38 PM
44	Marian Sutherland Kirby Library	2/23/2016 4:36 PM
45	Saint Marys Area School District	2/23/2016 4:25 PM
46	Myra Oleynik	2/23/2016 4:22 PM
47	South Holland Public Library - Linda Caruso	2/23/2016 3:46 PM
48	Uniontown Area School District	2/23/2016 3:38 PM
49	Warren-Trumbull County Public Library	2/23/2016 2:53 PM
50	Chatstaff	2/23/2016 2:45 PM
51	Dr. Brian Coutts	2/23/2016 2:22 PM
52	Tidewater Community College	2/23/2016 2:02 PM
53	Greenville Area Public Library	2/23/2016 1:21 PM
54	Shandra Knight	2/23/2016 1:17 PM
55	Cecil County Public Schools, Al Volpe	2/23/2016 1:16 PM
#	Employer e-mail or phone number:	Date
1	570-489-1765	11/21/2016 10:25 AM
2	alison.miller@lib.de.us	11/16/2016 9:41 AM
3	610-966-6864	10/24/2016 12:21 PM
4	director@oilcitylibrary.org	10/18/2016 10:56 AM
5	charles.kratz@scranton.edu	10/18/2016 10:24 AM
6	724-375-2900	10/17/2016 3:45 PM
7	fshue@centrecountylibrary.org	10/17/2016 3:15 PM
8	814 275-2870	10/17/2016 1:55 PM
9	ckibler@ccls.org	10/17/2016 1:19 PM
10	dx19@psu.edu	10/17/2016 12:27 PM
11	hat.lib@verizon.net	10/17/2016 11:56 AM
12	bthomas@ccac.edu	6/23/2016 7:50 AM
13	mbass@lmls.com	3/22/2016 7:45 PM

14	lredding@gettysburg.k12.pa.us	3/9/2016 8:01 AM
15	lclerkin@bethlehempubliclibrary.org	3/4/2016 7:43 AM
16	rpundzak@clsv.net	2/29/2016 5:49 PM
17	kahale@pa.gov	2/29/2016 8:06 AM
18	stanley@setonhill.edu	2/27/2016 9:15 PM
19	203-924-1555	2/27/2016 5:48 PM
20	psherbondy@warrenlibrary.org	2/25/2016 2:02 PM
21	1-800-829-1040	2/24/2016 7:05 PM
22	919 250 1195	2/24/2016 1:40 PM
23	2343	2/24/2016 12:52 PM
24	(717) 530-2700	2/24/2016 11:52 AM
25	lbrunica@k12.wv.us	2/24/2016 11:04 AM
26	Don_mann@conestogavalley.org (Don Mann, Director of Secondary Education)	2/24/2016 4:45 AM
27	Sultanate of Oman	2/24/2016 1:27 AM
28	kellyp@einetnetwork.net 412 882-6622	2/23/2016 10:21 PM
29	Keith.dils@sru.edu	2/23/2016 9:08 PM
30	alexande@hsu.edu	2/23/2016 7:15 PM
31	Hillary@carrollcountylibrary.org	2/23/2016 7:12 PM
32	610-566-1776	2/23/2016 6:56 PM
33	732-431-7220	2/23/2016 6:35 PM
34	director@corrypubliclibrary.org	2/23/2016 6:25 PM
35	Dkost@gnaedu.org	2/23/2016 4:38 PM
36	5704749313	2/23/2016 4:36 PM
37	moleynik@ptlibrary.org	2/23/2016 4:22 PM
38	linda@southhollandlibrary.org	2/23/2016 3:46 PM
39	724-438-4501	2/23/2016 3:38 PM
40	330.399.8807	2/23/2016 2:53 PM
41	brian.coutts@wku.edu	2/23/2016 2:22 PM
42	757-822-1122	2/23/2016 2:02 PM
43	director@greenvillelibrary.net	2/23/2016 1:21 PM
44	knights@njhealth.org	2/23/2016 1:17 PM
45	avolpe@ccps.org	2/23/2016 1:16 PM

Q11 In what year did you graduate or most recently attend our program?

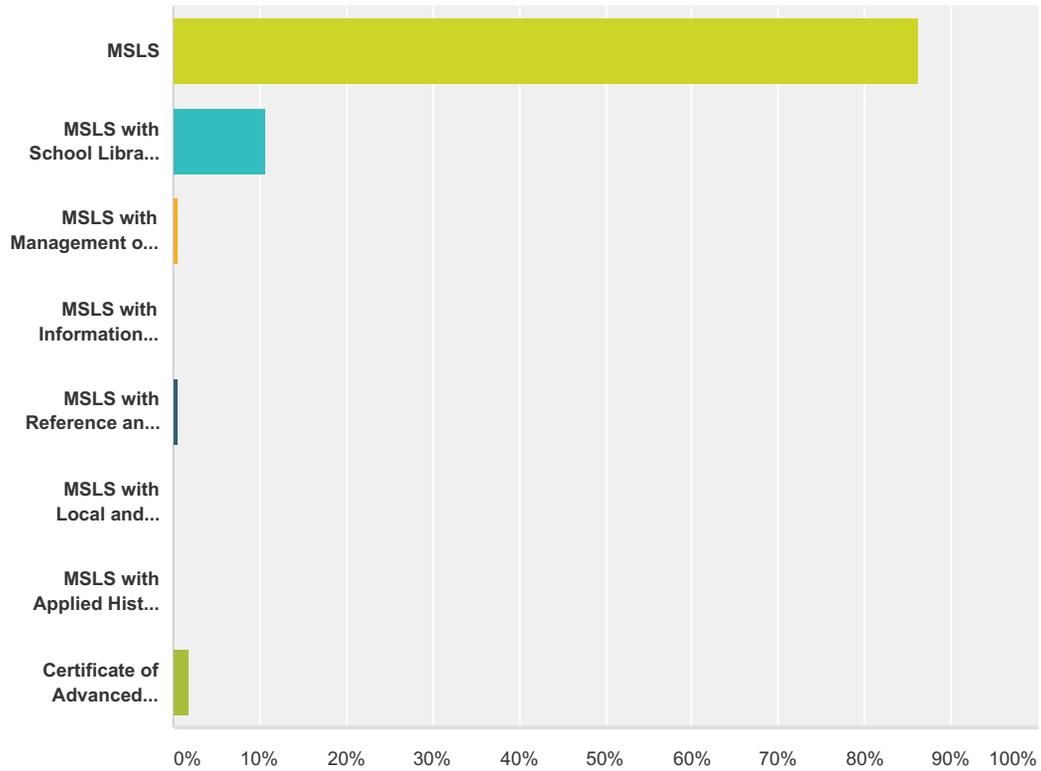
Answered: 171 Skipped: 12



Answer Choices	Responses
After 2015	9.36% 16
2011-2014	50.88% 87
2007-2010	25.73% 44
Before 2007	14.04% 24
Total	171

Q12 What program did you complete?

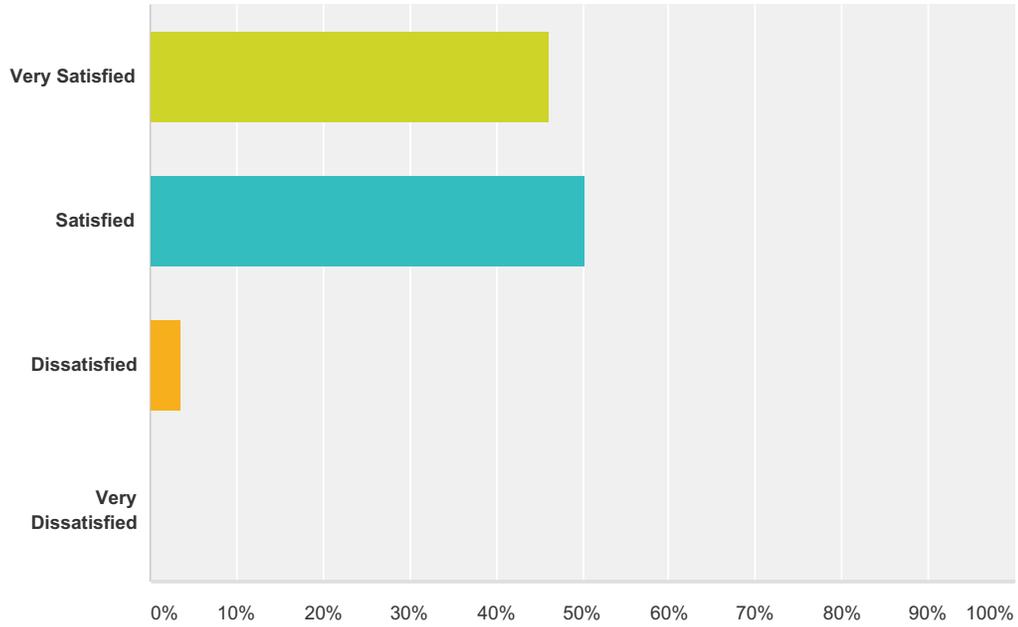
Answered: 168 Skipped: 15



Answer Choices	Responses
MSLS	86.31% 145
MSLS with School Library Media concentration	10.71% 18
MSLS with Management of Information Agencies concentration	0.60% 1
MSLS with Information Access concentration	0.00% 0
MSLS with Reference and User Services	0.60% 1
MSLS with Local and Archival Studies	0.00% 0
MSLS with Applied History from Shippensburg University	0.00% 0
Certificate of Advanced Studies	1.79% 3
Total	168

Q13 How satisfied are you with the overall educational experience you had at Clarion University?

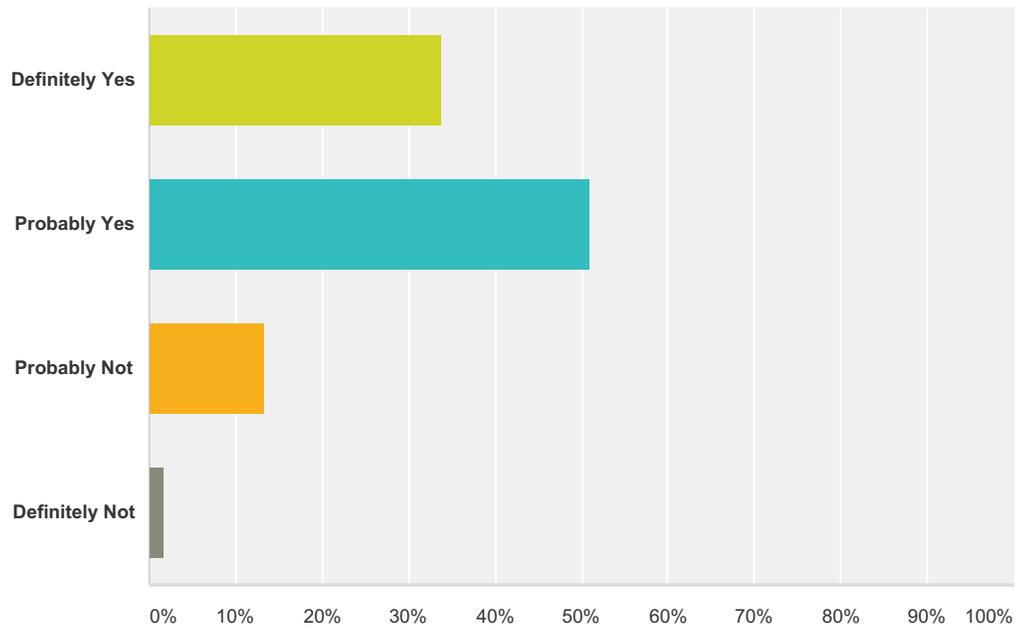
Answered: 171 Skipped: 12



Answer Choices	Responses
Very Satisfied	46.20% 79
Satisfied	50.29% 86
Dissatisfied	3.51% 6
Very Dissatisfied	0.00% 0
Total	171

Q14 If you could start college again, would you enroll at Clarion University?

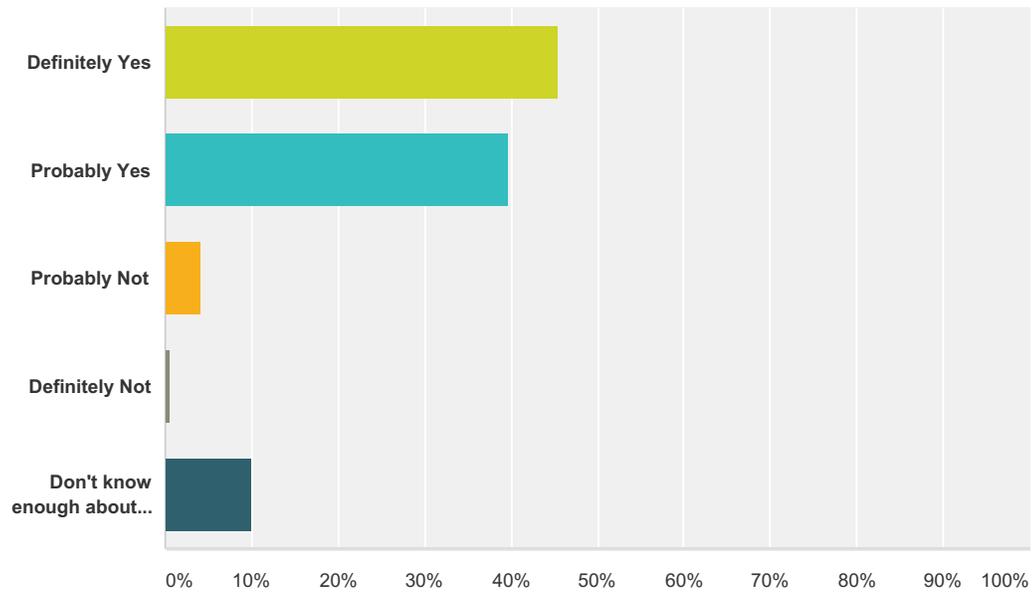
Answered: 171 Skipped: 12



Answer Choices	Responses
Definitely Yes	33.92% 58
Probably Yes	50.88% 87
Probably Not	13.45% 23
Definitely Not	1.75% 3
Total	171

Q15 Would you recommend Clarion University to others?

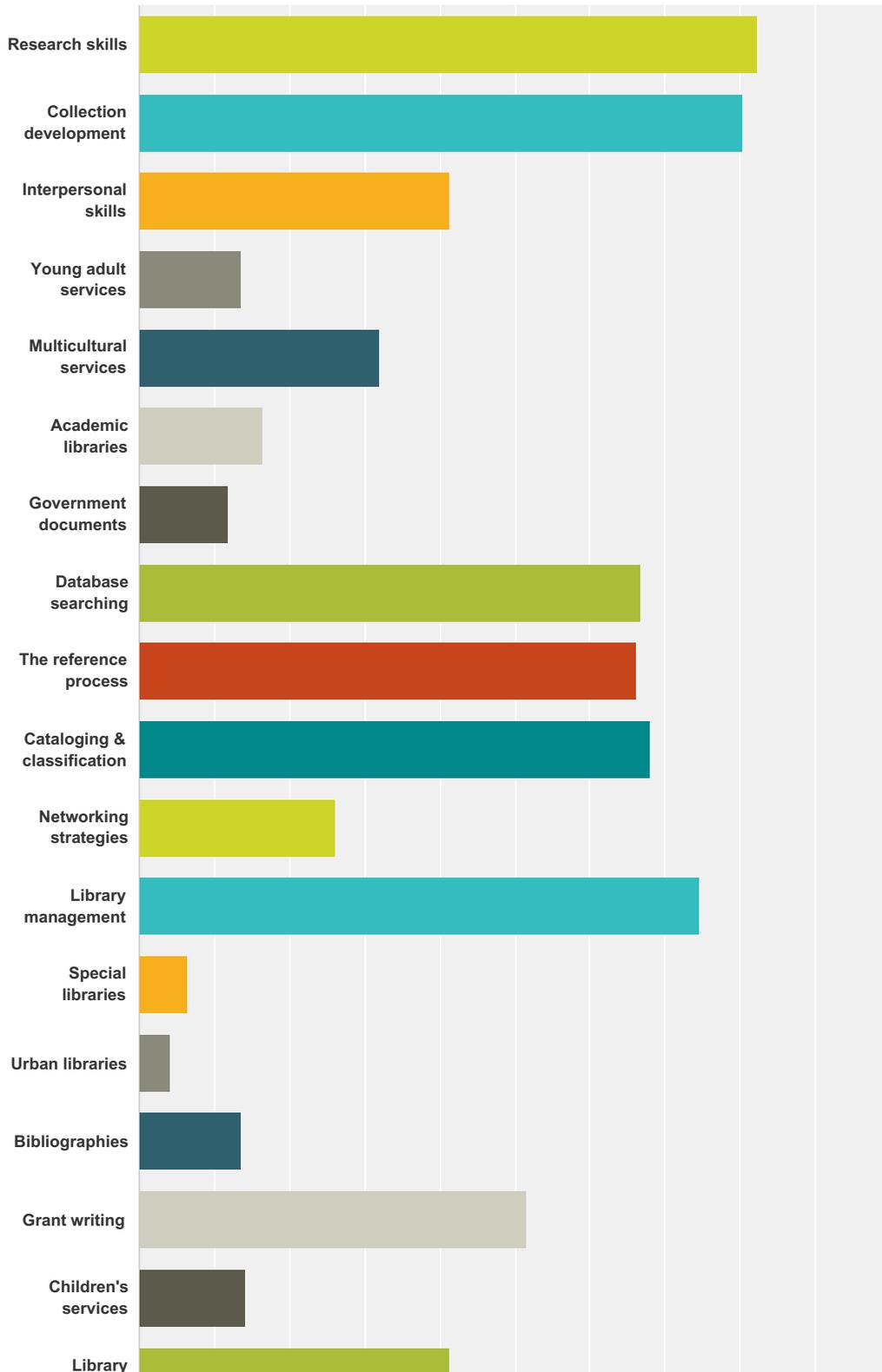
Answered: 171 Skipped: 12

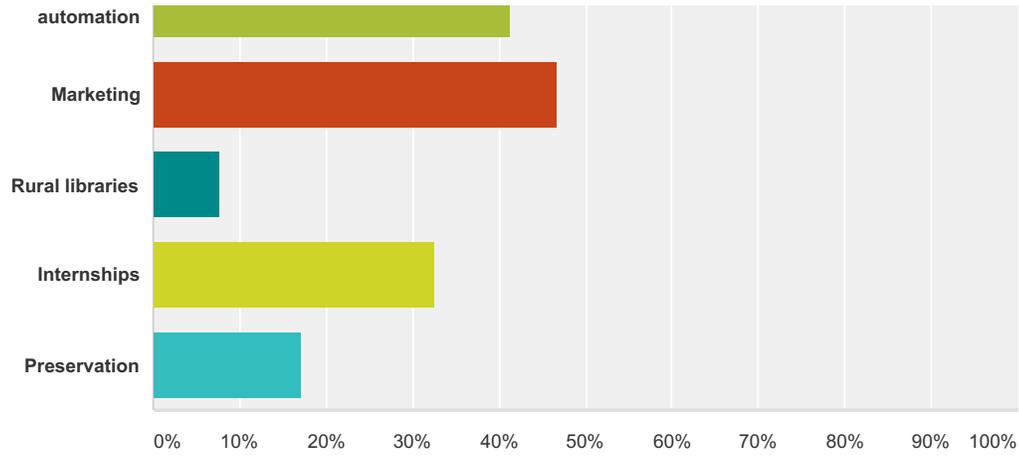


Answer Choices	Responses
Definitely Yes	45.61% 78
Probably Yes	39.77% 68
Probably Not	4.09% 7
Definitely Not	0.58% 1
Don't know enough about current state of college	9.94% 17
Total	171

Q16 What library skills/subjects do you think should be included as REQUIRED courses in the curriculum of the MSLS program?

Answered: 169 Skipped: 14

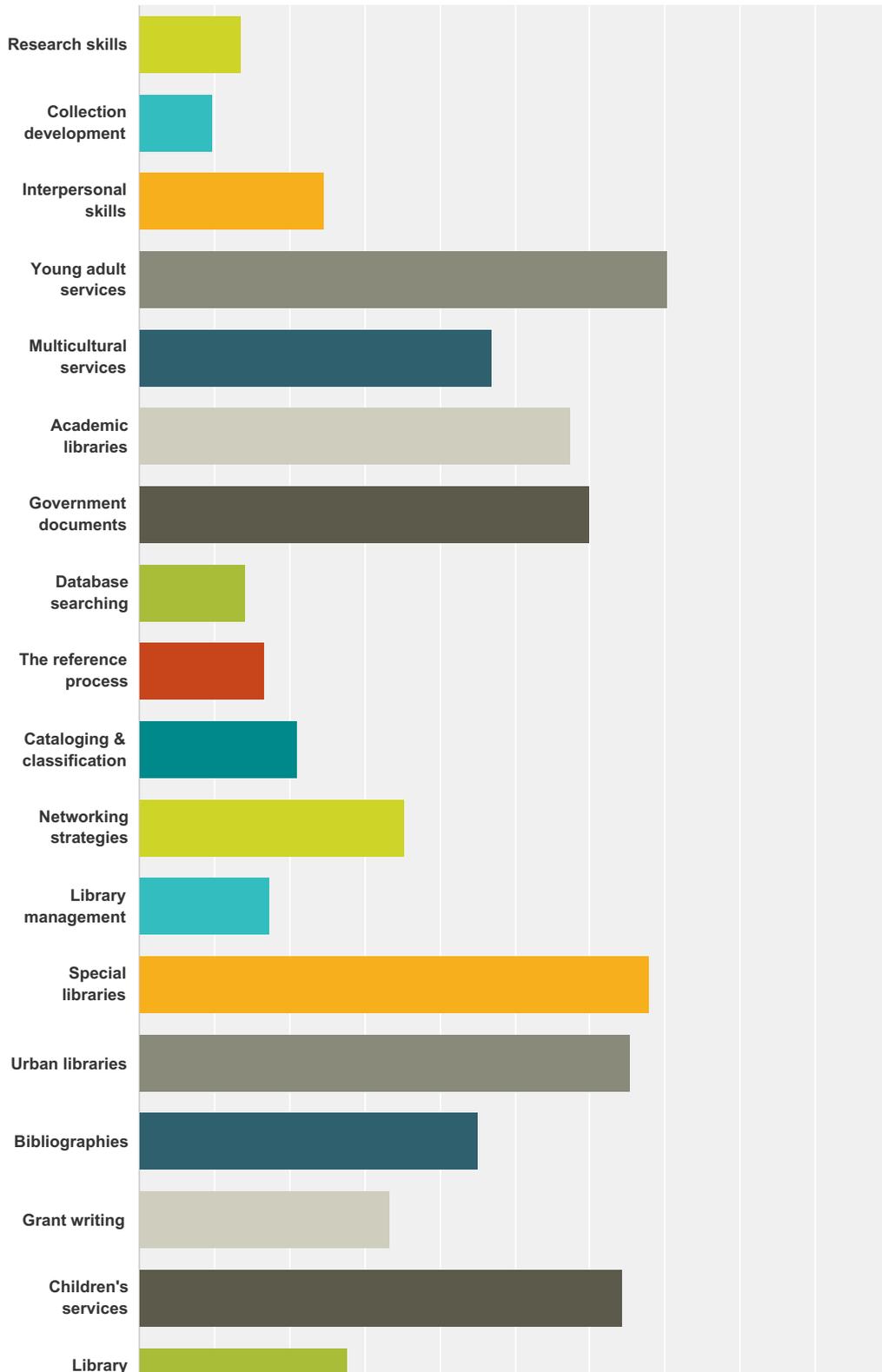


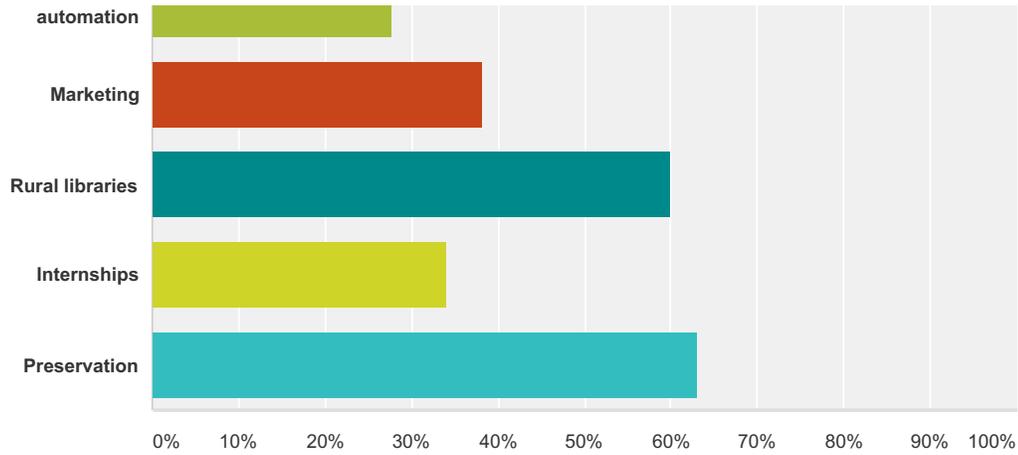


Answer Choices	Responses	
Research skills	82.25%	139
Collection development	80.47%	136
Interpersonal skills	41.42%	70
Young adult services	13.61%	23
Multicultural services	31.95%	54
Academic libraries	16.57%	28
Government documents	11.83%	20
Database searching	66.86%	113
The reference process	66.27%	112
Cataloging & classification	68.05%	115
Networking strategies	26.04%	44
Library management	74.56%	126
Special libraries	6.51%	11
Urban libraries	4.14%	7
Bibliographies	13.61%	23
Grant writing	51.48%	87
Children's services	14.20%	24
Library automation	41.42%	70
Marketing	46.75%	79
Rural libraries	7.69%	13
Internships	32.54%	55
Preservation	17.16%	29
Total Respondents: 169		

Q17 What library skills/subjects do you think should be included as ELECTIVE courses in the curriculum of the MSLS program?

Answered: 162 Skipped: 21





Answer Choices	Responses	
Research skills	13.58%	22
Collection development	9.88%	16
Interpersonal skills	24.69%	40
Young adult services	70.37%	114
Multicultural services	46.91%	76
Academic libraries	57.41%	93
Government documents	59.88%	97
Database searching	14.20%	23
The reference process	16.67%	27
Cataloging & classification	20.99%	34
Networking strategies	35.19%	57
Library management	17.28%	28
Special libraries	67.90%	110
Urban libraries	65.43%	106
Bibliographies	45.06%	73
Grant writing	33.33%	54
Children's services	64.20%	104
Library automation	27.78%	45
Marketing	38.27%	62
Rural libraries	59.88%	97
Internships	33.95%	55
Preservation	62.96%	102
Total Respondents: 162		

Q18 Are there any courses/subjects that you did not take or were not offered that you believe would have helped you in your past, present, or future position(s) in the library science field? List subjects or course names below:

Answered: 87 Skipped: 96

#	Responses	Date
1	Grant writing	11/21/2016 10:27 AM
2	grant writing	11/16/2016 1:01 PM
3	More preservation and book repair courses as well as some business management (aka human resources), and bookkeeping/accounting.	11/16/2016 9:46 AM
4	A course on how to deal with school administration as a school librarian.	10/24/2016 12:25 PM
5	no	10/18/2016 12:44 PM
6	Finance.	10/18/2016 10:58 AM
7	some basic web design courses might have been helpful. Assessment would be nice.	10/18/2016 10:27 AM
8	Grant Writing; More Management (Budget, Fundraising,etc.)	10/17/2016 3:50 PM
9	Grant writing	10/17/2016 3:17 PM
10	basic computer literacy	10/17/2016 1:59 PM
11	marketing	10/17/2016 11:58 AM
12	More computer use oriented skills. Web page upkeep, social media, other software that might be of use in the profession.	6/23/2016 7:55 AM
13	I did not have enough room to take genealogy and preservation, and based on when the classes fell I had to take indexing instead of advanced cataloging (RBMS and AV cataloging would've helped me a lot).	3/22/2016 7:49 PM
14	Digitization, archiving	3/12/2016 9:42 AM
15	Computer tech (i.e. html, java, bootstrap, etc) just intro to a variety of coding so I can better interact with the tech staff.	3/9/2016 8:05 AM
16	database searching	3/6/2016 6:51 PM
17	Rural library management, collection development, and young adult services	3/4/2016 7:50 AM
18	Computer Programming	2/29/2016 9:13 AM
19	An internship was not required for the degree.	2/28/2016 5:47 PM
20	I wish there were short internships where we could shadow a librarian in each field - academic, school, public, and special libraries. It would have been nice to see what each of these librarians do.	2/28/2016 12:30 PM
21	Grant Writing, Implementation of ideas/trends, public library class/focus, less academic databases and more general databases like Novelist, increased Readers Advisory, working with the public (like teaching computer skills/writing resumes/how to explain technology in simple ways/etc.), then how to train/teach the public and other staff on a variety of topics.	2/28/2016 12:01 AM
22	Classroom instruction, pedagogy, assessment, information literacy concepts and initiatives	2/27/2016 9:18 PM
23	I took management of academic libraries, but it did not include the practical day-to-day operations of running a library/department.	2/27/2016 4:33 PM
24	website management social media management	2/27/2016 3:43 PM
25	I wish there would have been an advanced library management course--budgets, grants, database/ebook contracts, ethical issues, etc.	2/27/2016 1:51 PM

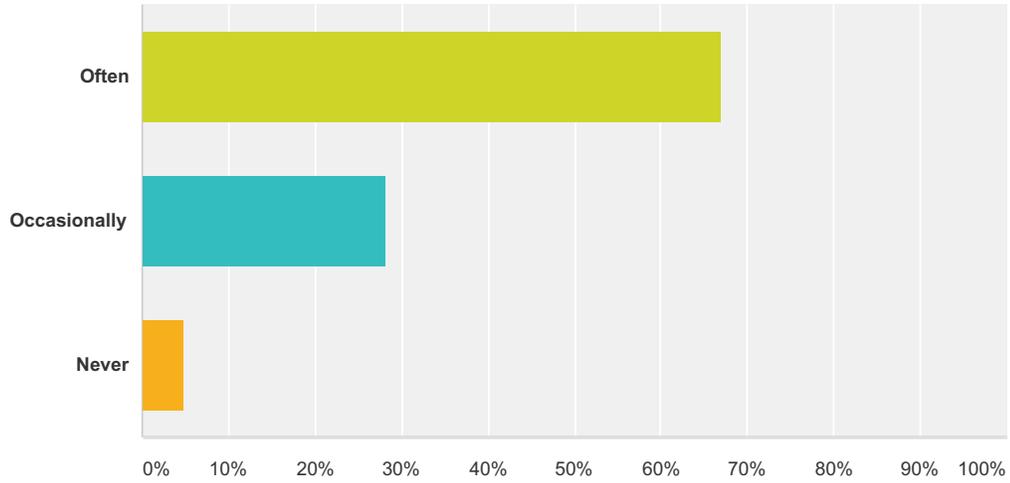
26	Item repair and care, archival management	2/27/2016 10:22 AM
27	Staff scheduling, project management	2/27/2016 9:55 AM
28	I received very little education about budgets and how to work with one and run the numbers. It would be beneficial to have some accounting knowledge for running a library. Public libraries need to be run more like a business, and it would have been helpful to know the basics of running a business. Classes on patron confrontation would help. When working in a public library, you often have patrons fighting your policies and procedures. In the past two weeks, I've had one patron fighting over paying for a paper they printed, and another that was unhappy because the director was off that day and couldn't approve the books the patron purchased to replace the library books she lost. Book repair is part of my position, but I did not learn anything about it at Clarion or even how to preserve and handle materials. Grant writing is a large part of libraries, yet we did very little with grants in any of my classes.	2/26/2016 12:49 PM
29	TECHNOLOGY! also, management was not addressed sufficiently - there should definitely be more management courses available.	2/25/2016 2:05 PM
30	Internship	2/25/2016 1:42 PM
31	Grant writing	2/25/2016 1:32 PM
32	Writing XML	2/25/2016 9:07 AM
33	Children's services, an internship	2/24/2016 9:25 PM
34	Child/Human Development, ADA Standards and Compliance	2/24/2016 8:58 PM
35	no	2/24/2016 12:55 PM
36	Instruction/Teaching Disabilities awareness/service Issues related to public library stressors: Poverty/Mental Illness/Security/Self Care	2/24/2016 12:26 PM
37	I don;t remember if a special libraries course was offered or not, but that would definitely be beneficial.	2/24/2016 10:37 AM
38	EXPERIENCE!!!!!! You need to have experience for all jobs. Clarion does not offer anything that relates to experience.	2/24/2016 10:24 AM
39	Accounting	2/24/2016 10:23 AM
40	Children's and Teen services.	2/24/2016 9:37 AM
41	Grant writing is such a large part of what we do in a public library. I wish I would have had more experience with that in graduate school.	2/24/2016 9:14 AM
42	In general I think there should have been more focus on public service and interpersonal relationships in the work place. Also, library marketing and promotion is so important to survival.	2/24/2016 8:17 AM
43	Because I have a doctorate and a MA Economics, there are many MSLS courses that I found redundant. Perhaps this question should be answered by others.	2/24/2016 1:33 AM
44	A human resource course.	2/23/2016 10:36 PM
45	Archiving	2/23/2016 9:50 PM
46	The option of a cataloging course in either LOC or Dewey decimal system rather than both	2/23/2016 9:15 PM
47	I wish I had taken more courses about archiving. The genealogy course also looks interesting.	2/23/2016 9:10 PM
48	Grant writing	2/23/2016 8:51 PM
49	The management class was online - would have been better in person. Understanding state reporting in PA (and other reports for boards etc.) Following community trends and adapting to them	2/23/2016 7:46 PM
50	More administrative courses. I was in a cohort with pre-selected courses. When you are still in school it might be difficult to know what might be helpful where you land because libraries are so diverse.	2/23/2016 7:18 PM
51	I could have used more classes in the technical work of libraries and archives. The one technology class was very general.	2/23/2016 7:00 PM
52	Coding (HTML, XML, CSS), more rigorous instruction on commonly used databases, an intro class to librarianship in general (NOT an entire class on the history of librarianship that uses an out-of-date ALA handbook) covering things like Intellectual Freedom, open access, privacy, etc. (perhaps use a book like Bibliotech?), and a better management course that covers REAL WORLD LIBRARY scenarios instead of focusing on SWOT analyses of Krispy Kreme.	2/23/2016 6:46 PM
53	I feel somewhat overwhelmed by rapidly advancing technology in this field, and it is difficult to feel completely confident with the rising use of electronic devices rather than books - not sure how you could help with this.	2/23/2016 6:46 PM
54	networking!	2/23/2016 6:25 PM

55	Reader's Advisory, Adult & Senior Programming, Statistics, Supervisory Skills	2/23/2016 6:16 PM
56	Library systems, copyright, licensing, and digital humanities to name a few.	2/23/2016 5:30 PM
57	I wanted to cross over and take a few biz classes that would have been more useful to me. Real life is not so narrowly defined as the degree program.	2/23/2016 5:13 PM
58	Grant writing and fundraising	2/23/2016 4:43 PM
59	Grant writing/fundraising, a more in depth management course, a more in depth budget course	2/23/2016 4:41 PM
60	In retrospect I would like to have gotten a school certification, but since I live in a different state than PA., it wasn't possible.	2/23/2016 4:33 PM
61	Internship - my degree was completed online and I believe an internship would have helped me secure a position in the field	2/23/2016 4:15 PM
62	Library automation, reading programs - AR, Fundraising,	2/23/2016 3:41 PM
63	Teen Services and Advanced Cataloging	2/23/2016 3:31 PM
64	The main reason I probably would not recommend Clarion is the lack of technology related library science classes.	2/23/2016 3:12 PM
65	My cataloging class was awful. It was geared toward people who already knew what they were doing and extremely unhelpful to those of us new to the profession.	2/23/2016 3:06 PM
66	I feel the program needs to be updated with a greater emphasis on the use of technology within library systems. I also feel there is a need to better prepare graduates on how to deal with difficult patrons. Possibly a library security 101 course, since much of a library managers time is spend dealing with discipline issues with all ages of customers.	2/23/2016 3:03 PM
67	Not offered when I attended: Digitization, networks, architecture of databases	2/23/2016 2:39 PM
68	Programming. I picked it up fast enough, but a class devoted to researching, choosing, recruiting and approaching, scheduling and budgeting for programs would have been valuable.	2/23/2016 2:31 PM
69	I wish there had been a heavier emphasis on information science and information technology, so that I could compete with MSLIS professionals a bit more.	2/23/2016 2:26 PM
70	Assessment. It's HUGE in libraries today. A 3-credit course on assessment skills and strategies should be mandatory to get a degree. Scholarly Communications. Also HUGE in academic libraries. A 3-credit course in scholcomm should also be available. You cannot prepare students to work in academic libraries without giving them the basic skills necessary to at least "get by" in these areas.	2/23/2016 2:25 PM
71	There was a course in archival management that was offered and that I wish I had taken. I also wish I had taken a course in collection development.	2/23/2016 2:11 PM
72	I didn't feel that the Cataloging and Classification coursework was sufficient to give me even a basic understanding of the process. It could be that the online format hampered that, but I continued to struggle.	2/23/2016 2:09 PM
73	Collection Development Adult Services Public Libraries	2/23/2016 2:06 PM
74	Digital Preservation and Collection Development	2/23/2016 2:05 PM
75	More technology in all aspects.	2/23/2016 2:05 PM
76	Government documents, more courses on cataloging, and bibliographies	2/23/2016 1:50 PM
77	Pedagogy.	2/23/2016 1:38 PM
78	Making the school librarian track have more information about the dynamic of schools. I came in to my position knowing almost nothing about special education (504's, IEP's, EST's, etc), personalized learning plans, licensing, or other aspects of working in a school that are vital. Licensing is especially important that students understand especially since many students find jobs in a different state than where they went to school.	2/23/2016 1:38 PM
79	I would have liked a more in-depth study of the practical aspects of being a director - writing budgets etc.	2/23/2016 1:37 PM
80	Library Management, partnerships (community organizations), budgeting, library funding (district votes), HR	2/23/2016 1:34 PM
81	I don't think it would have helped me but I think having worked in the library field for 10 years that these classes should be offered :customer service, dealing with difficult patrons, programming for adults, programming for teens, programming for children, politics in the library	2/23/2016 1:31 PM
82	Archiving	2/23/2016 1:30 PM
83	Technology/development	2/23/2016 1:25 PM

84	Law library related courses	2/23/2016 1:25 PM
85	public speaking	2/23/2016 1:22 PM
86	I wish I had taken the research course.	2/23/2016 1:19 PM
87	Space maintenance	2/23/2016 1:19 PM

Q19 How often do you use skills or knowledge learned at Clarion University in your daily work?

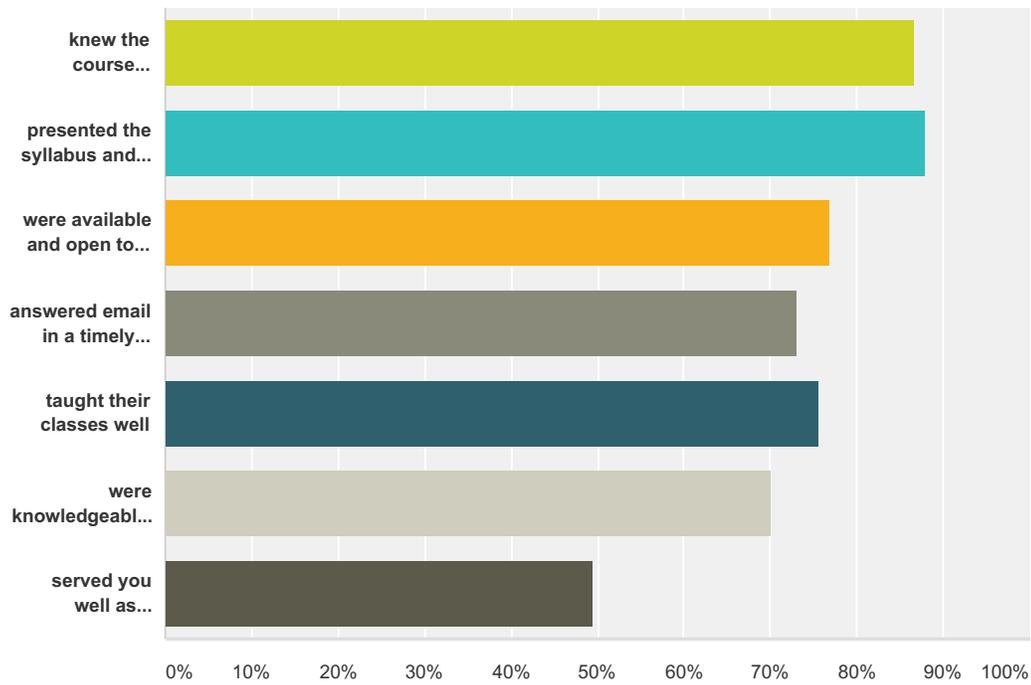
Answered: 170 Skipped: 13



Answer Choices	Responses
Often	67.06% 114
Occasionally	28.24% 48
Never	4.71% 8
Total	170

Q20 In general, I thought the full-time faculty (check all that apply):

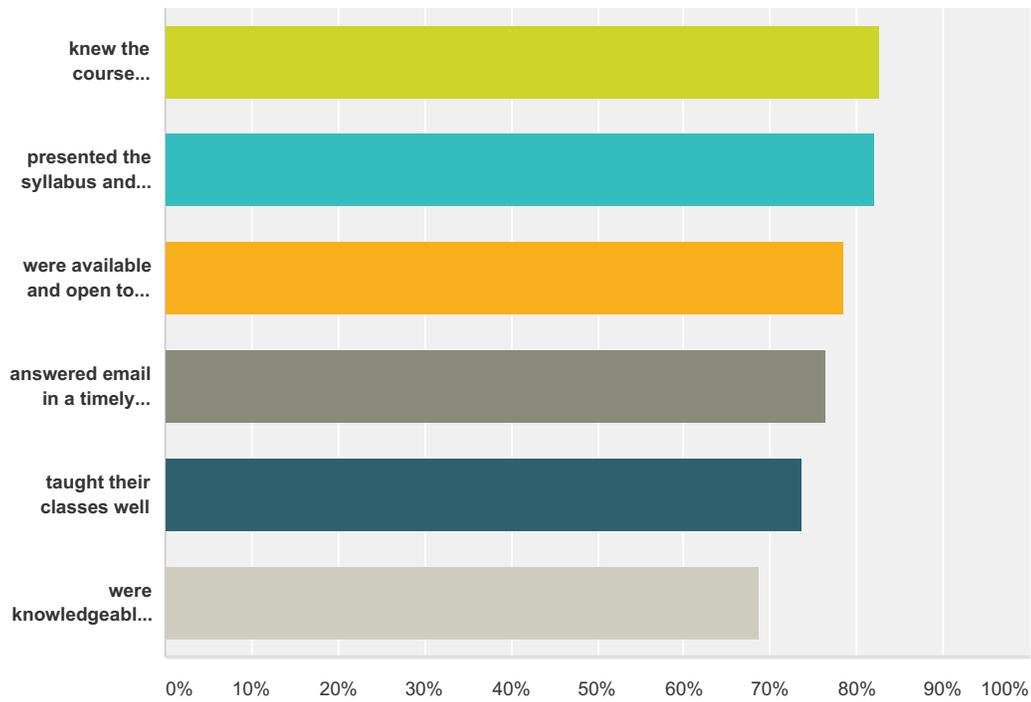
Answered: 164 Skipped: 19



Answer Choices	Responses
knew the course materials thoroughly	86.59% 142
presented the syllabus and course materials in a clear and timely manner	87.80% 144
were available and open to questions	76.83% 126
answered email in a timely manner	73.17% 120
taught their classes well	75.61% 124
were knowledgeable of the technology used in presenting classes	70.12% 115
served you well as advisors	49.39% 81
Total Respondents: 164	

Q21 In general, I thought the part-time faculty (check all that apply):

Answered: 144 Skipped: 39



Answer Choices	Responses
knew the course materials thoroughly	82.64% 119
presented the syllabus and course materials in a clear and timely manner	81.94% 118
were available and open to questions	78.47% 113
answered email in a timely manner	76.39% 110
taught their classes well	73.61% 106
were knowledgeable of the technology used in presenting classes	68.75% 99
Total Respondents: 144	

Q22 Do you have any additional comments about the teaching staff? Please explain:

Answered: 53 Skipped: 130

#	Responses	Date
1	I was a part of an online cohort with a concentration on Rural Libraries. I loved this program and every single teacher that was involved. I hope that Clarion is able to offer at least the rural classes to students. Having taken these classes has made my position as a director in a rural library (service area 6150) a great experience because I understood I needed to find what they needed not necessarily follow the latest trends.	11/16/2016 1:03 PM
2	I found most of the staff to not be very friendly.	10/24/2016 12:27 PM
3	no	10/18/2016 12:45 PM
4	some of the professors were good at managing the online environment and some were not.	10/17/2016 3:51 PM
5	They help even after graduation	10/17/2016 11:59 AM
6	Most of the ones I had (all online) were very helpful when I came with questions.	6/23/2016 7:56 AM
7	My teachers still answer my questions even though I graduated over 2 years ago!	3/22/2016 7:50 PM
8	Very pleased with all my instructors.	3/13/2016 7:11 PM
9	My advisor was horrible and afraid of the dean. She actually told me that. One instructor sent us all links to required videos to watch. After we started asking her questions about accounting practices, she realized we'd watched the wrong three one-hour videos. I believe the staff is overwhelmed by the sheer number of students they have to handle between in-person and online.	2/28/2016 5:49 PM
10	Many times the full-time faculty were too far removed from current, practical library methods. They were ill-prepared to teach virtual courses and at times, content was obviously recycled year after year, which made it irrelevant. With asynchronous communication in the online format, some professors failed to answer questions in a timely manner, had a poor online tone to communicate effectively, or were otherwise too busy to respond at all. I commend Dr. Rhonda Clark for integrating live class sessions into the online format, providing virtual opportunities for students to "meet" with professionals in the field, and making herself accessible in a multitude of ways. Dr. YooJin Ha and Dr. Marilyn Harhai made content interesting, relevant, and practical to apply. Dr. Harhai, especially, did a fantastic job ensuring that class objectives better prepared students to realistically obtain jobs.	2/27/2016 2:11 PM
11	Many of my instructors at Clarion were very good and knowledgeable. I did have my share though, of a few very ineffective instructors, but I believe all have left the department at this time.	2/26/2016 12:52 PM
12	I was in an all online program so did not know who was p/t	2/25/2016 3:40 PM
13	It has been a while. All of my classes were online at the time and I had several instructors that were hard to communicate with. It was frustrating not getting replies to email. Also, several delayed providing grades until well into the semester, which made it difficult to work effectively on assignments since we didn't know where we stood and if we were performing acceptably on past assignments.	2/25/2016 2:09 PM
14	I only had one part-time faculty member teach a class, so my answers for #21 are skewed.	2/24/2016 10:14 PM
15	My mileage really varied. I had several excellent professors and several disorganized ones who were not good at teaching online, which requires all of the skills of face to face teaching, and then some. I transferred out of classes in favor of repeating as many courses as possible with the best professors.	2/24/2016 12:28 PM
16	Faculty ranged from terrible to great. The terrible faculty taught classes where you learned nothing.	2/24/2016 10:25 AM
17	Hard to generalize since the range of teaching quality went from nearly incompetent to excellent. On average, full-time staff were mediocre; part-time varied greatly--some were excellent, some shouldn't have been teaching.	2/24/2016 9:40 AM
18	I had issues with advisors, causing me to ultimately request a different advisor after much confusion. In general, most of the faculty was great to work with. As a student, I quickly learned to avoid some staff, as they were not as easy to work with. I feel that all were knowledgeable. My one experience with a part-time faculty member was excellent.	2/24/2016 9:16 AM
19	I thought the full time faculty needed to be more in touch with the "reality" libraries. There needed to be more active push toward finding jobs after graduation. No help was given in that area.	2/24/2016 8:19 AM
20	I appreciate faculty willingness to write recommendations and help me securing a library job. They were great!	2/24/2016 6:08 AM

21	1) There was one teacher who allowed two students in the class to write offensive comments to me. We were working as a group, and because I'm overseas in a different time zone and didn't always have reliable Internet, I needed to access group work and participate when I was able to get online. These two Jewish women were most offensive with serious anti-Arab overtones in their comments. Their behavior was NOT acceptable, and the teacher did not intervene. 2) Months before the next semester's enrollment, I emailed the head of department about not doing the research course because I already had a doctorate. He agreed, but he forgot to inform registration. The process that ensued was arduous with many excuses and cancelling and re-registering - the situation could have been eased if he had written the appropriate letter on a timely basis. I now understand why students complained about the department and the treatment of students as second-class citizens.	2/24/2016 1:42 AM
22	Very supportive	2/23/2016 9:16 PM
23	Excellent temporary faculty.	2/23/2016 9:10 PM
24	Had one very unprofessional adjunct; but situation was handled by Dean. Had one full-time professor who taught the same lesson for weeks on end. He also was not a very good advisor and pushed me towards a career path I wasn't interested in.	2/23/2016 7:46 PM
25	I graduated 9 years ago from one of the online cohorts. I cannot recall whether many of my professors were part-time or full-time. I recall two vividly who were full-time that (while perfectly satisfactory) did not respond to queries either through email or blackboard as promptly as two of the part-time faculty. Overall, I was pleased with the instruction I received in all of my classes (as far as I can remember), my one gripe being that at the time many of the instructors in the online environment required what I would consider "busywork," i.e. participation in Blackboard that resulted in every single student reading a myriad of posts that one usually doesn't have to deal with in a face-to-face environment. The "discussion" in a class is usually capped at a certain amount of time, whereas the "comment discussion" required via blackboard was at least treble that to actually read all posts and responses. I assume today with the more prevalent online learning environment these issues may have been diminished or done away with entirely.	2/23/2016 7:31 PM
26	I was not aware which professors were full or part time, but I felt that as a whole, they were exceptional.	2/23/2016 7:20 PM
27	I was unhappy to have to take the same professor, (who shall go un-named) for four classes. He was the only one available for certain classes and while he is knowledgeable, he is condescending and belittles his students. I was actually interested in his main subject but he has me doubting my abilities so much that I don't know if I would ever try to practice some of these skills in a job. Apparently, the way he treats people is legendary. I have met many other graduates who felt this way. Could you hire more faculty, even adjuncts, so that people did not have to have this man for more than one class?	2/23/2016 7:06 PM
28	I didn't want to check any of the above boxes because I feel like the criteria listed only applied to a FEW of the full-time and part-time faculty members (Dr. Ha, Dr. Krueger, Dr. Maccaferri, sometimes Dr. Harhai, and Sheila Battin). The rest of the faculty were totally checked-out, absent, or seemingly uninterested. There are many of us that are in contact outside of the LM platform, and it is commonly noted that several faculty members simply won't answer emails or messages left in D2L. It's a sad state of affairs when alum are offering current students the following advice: "Just do the best you can. ____ will get around to grading eventually and will give out all A's anyway. It's like they don't even look at your work."	2/23/2016 6:53 PM
29	I thought they did a remarkable job in an online environment to offer current, viable information which would be helpful in "real life" situations. Kudos the the Clarion staff.	2/23/2016 6:46 PM
30	Seemed like some tenured professors showed a lack of commitment to students by not responding to emails, reusing assignments for multiple (different) classes, and not staying up to date on the latest trends in librarianship.	2/23/2016 6:19 PM
31	The staff didn't care. Some barely communicated with students online.	2/23/2016 5:40 PM
32	All full and part time staff are/were extremely qualified. Faculty was invested in student success and passionate about the content.	2/23/2016 5:32 PM
33	One particular full time (female) faculty member was not at all helpful, in fact downright sarcastic, in response to questions.	2/23/2016 4:35 PM
34	I had a fantastic experience at Clarion U. I completed my MSLS entirely online but still felt connected to my professors and classmates. I have recommended Clarion to several of my colleagues.	2/23/2016 3:21 PM
35	I had a great experience with the faculty at Clarion University!	2/23/2016 3:06 PM
36	My time at Clarion was in the late 1990s, and faculty have since retired. I appreciated the small, intimate program, with the variety of ages of students and faculty. Faculty were always available to assist students in my day.	2/23/2016 2:40 PM
37	Overall, no. I personally had no difficulty, but I observed a small amount of unfair intractability from one full-time professor.	2/23/2016 2:35 PM

38	During my experience in 2012, I found the quality of faculty a bit uneven. I only took courses from full-time faculty. Rhonda Clark was excellent. She knew her "stuff" and communicated it clearly. Her expectations were clear and consistent. Yoojin Ha tried very hard - her course was clear and well presented. Both faculty responded promptly and effectively to questions. I can be contacted privately for feedback on other faculty.	2/23/2016 2:29 PM
39	My adjunct professors were clearly not as involved in my courses as my full time ones. Hard to get a hold of, and taught the minimum I'd expect out of the class. Not all...but some were like this.	2/23/2016 2:28 PM
40	Whoever teaches collection development going forward (I had Dr. Aristagiute-Trillos--forgive the spelling) should seriously consider devoting a good portion of the class to genre studies. As for Dr. Maccaferri, I'm not certain I can give an objective evaluation of his method for teaching cataloging, but honestly, it's the one area of librarianship I had the most headaches with in my work. I had no idea of the pervasiveness of the MODS (My Own Darn System) Protocols at the local level. Dr. Harhai was tough but fair; Kudos to Dr. Clark and Lillard for good solid classes.	2/23/2016 2:19 PM
41	The Intro to Librarianship course needs to be updated. Dr.M needs to retire.	2/23/2016 2:17 PM
42	I think that budget cuts after I graduated hurt my opportunities to be promoted. The libraries in our rural area hire more Library Associates and limited librarians.	2/23/2016 2:16 PM
43	The Instructors at Clarion are fantastic and very knowledgeable. Since graduating from Clarion, I referred two library science students. They are now currently enrolled.	2/23/2016 2:10 PM
44	Cataloging course.....needed to explain the course clearer....should start in lay-man's terms than use terminology.	2/23/2016 2:07 PM
45	Advising for online students was poor.	2/23/2016 2:06 PM
46	I would caution staff to remember that many students work full time jobs and have family in addition to schoolwork.	2/23/2016 1:50 PM
47	I had a very terrible experience with one professor in particular. The syllabus was not posted until a month into the class, and no assignments were given until a few weeks after that. My classmates and I wrote to the Dean of the program to complain. While most of the problems were corrected, we continued to have very poor communication from the professor, and I think most students received a passing grade as a matter-of-course to make up for the terrible performance of the professor.	2/23/2016 1:49 PM
48	Interesting that you don't give any options for things the faculty DID NOT do well---such as disappearing for weeks on end from online courses...	2/23/2016 1:39 PM
49	Most of the teaching staff were good. However, there are a couple who clearly don't understand how one comes across online...unless they are actually mean in real life too. This seemed unprofessional.	2/23/2016 1:39 PM
50	I had some amazing instructors.	2/23/2016 1:36 PM
51	The adjuncts were MUCH better than the full time. Sorry. The only full time I had a good experience with was Dr. Maccaferri (tough teacher but you learn a lot), Dr. Lillard was the best, Dr. Ha was the best, and Dr. Simon A. They are the ones that are applied to Question #20. There are some professors I had that seriously made me question becoming a librarian OR continuing the program. Just because they are there for a long time doesn't mean they should be teaching some of these classes. I think there needs to be more of a focus on who is qualified to teach in a 2016 manner and who just makes it miserable and causes people to want to quit the program.	2/23/2016 1:34 PM
52	While my instructors varied in levels of challenge, demand, and direct involvement with students, I believe that every one of my instructors demonstrated thorough command of their subject matter and presented it in a well thought out and organized manner. I thoroughly enjoyed my studies at Clarion. Unfortunately, I lack practical experience which hampers my job search.	2/23/2016 1:33 PM
53	Some were certainly more invested than others, creating new recordings, holding live sessions, and fostering a sense of community among students. They also answered emails promptly and had good communication skills. Other teachers did not do these things.	2/23/2016 1:20 PM

Q23 Do you belong to any professional organizations in the library science field? If so, do you hold a leadership position? Please list and explain:

Answered: 126 Skipped: 57

#	Responses	Date
1	ALA	11/21/2016 10:33 AM
2	PaLA NE Chapter Membership Chair	11/21/2016 10:30 AM
3	Yes, Ohio Library Council. I am a member of the Small Libraries Division action council.	11/16/2016 1:17 PM
4	Delaware Library Association--no leadership held	11/16/2016 9:50 AM
5	ALA, New England Library Assoc. (NELA), New Hampshire Library Assoc. (NHLA)	11/15/2016 7:25 PM
6	PaLA and no	10/24/2016 12:29 PM
7	no	10/18/2016 12:46 PM
8	PaLA. Previously Chapter Chair, still involved.	10/18/2016 11:00 AM
9	ALA, PaLa--I served on the conference committee	10/18/2016 10:30 AM
10	PaLA	10/17/2016 3:53 PM
11	PaLa, YALSA	10/17/2016 3:21 PM
12	PaLA PAF training committee	10/17/2016 1:42 PM
13	ALA PALA	10/17/2016 12:30 PM
14	yes, no	10/17/2016 12:12 PM
15	ALA, SAA, PaLA - yes, leadership in all	10/17/2016 12:01 PM
16	ALA (Preservation Week Committee member 2013-2015) PaLA (Preservation RT chair 2016) BCLA (nominating committee 2015) SLA	3/22/2016 8:11 PM
17	ALA, SAA, NCPH, AASLH	3/13/2016 7:20 PM
18	AccessPA SPIES - yes to leadership PSLA - yes to leadership	3/9/2016 8:10 AM
19	NHLA NELA ALA I do not hold a leadership position	3/4/2016 8:09 AM
20	ALA, ALCTS	2/29/2016 9:15 AM
21	Yes and no.	2/28/2016 5:50 PM
22	ALA	2/28/2016 12:32 PM
23	Yes. ALA & ALSC, and the North Carolina Library Association (NCLA)	2/28/2016 12:14 AM
24	PaLA-- regional chapter planning committee (currently past-chair)	2/27/2016 9:24 PM
25	ALA	2/27/2016 9:08 PM
26	American Library Association Connecticut Library Association No leadership positions in either.	2/27/2016 6:31 PM
27	Members of ALA and PaLA	2/27/2016 4:36 PM
28	PaLA	2/27/2016 3:45 PM
29	ALA, ACRL	2/27/2016 2:13 PM
30	- Special Libraries Association- I've served as Pres. Elect/Pres./Past Pres. Of the Florida & Caribbean Chapter; the Chair Elect/Chair/Past Chair (currently) of the Museum, Arts, & Humanities Division; served on the First Five Years Task Force; was invited to run for a Chapter Cabinet Chair Elect for SLA - Member of Association of Independent Information Professionals	2/27/2016 12:05 PM

31	ALA, OLC no positions	2/27/2016 10:08 AM
32	No, I do not have a job that requires it and I would have trouble attending the conferences.	2/26/2016 12:59 PM
33	no	2/25/2016 3:43 PM
34	PaLA	2/25/2016 2:14 PM
35	No	2/25/2016 1:48 PM
36	Yes, Ohio Library Council. Do not hold a leadership position.	2/25/2016 1:38 PM
37	No	2/25/2016 10:08 AM
38	ALA, Maryland Library Association	2/25/2016 9:11 AM
39	I am the chair of the New Member Round Table of my state library association.	2/24/2016 9:36 PM
40	No	2/24/2016 7:14 PM
41	Not at this time because it is not affordable	2/24/2016 1:59 PM
42	Yes. WPSLA and PSLA	2/24/2016 1:09 PM
43	no	2/24/2016 1:00 PM
44	Not right now.	2/24/2016 12:52 PM
45	I was a member of ALA, but no longer due to working at a special library and the ALA being more geared towards public libraries. I have been thinking of joining the SLA but am not sure if the cost is worth it as I am still paying off student loans and such.	2/24/2016 11:02 AM
46	PLA; PaLA	2/24/2016 10:28 AM
47	No. I refuse to waste money on belonging to a professional organization when I can't get a library job because I didn't go to Drexel.	2/24/2016 10:26 AM
48	ALA Member Chair of the ALSC- Library Service to Special Populations and their Caregivers committee	2/24/2016 9:54 AM
49	ALA, PaLA, and various sub-groups of each.	2/24/2016 9:42 AM
50	no	2/24/2016 9:34 AM
51	I have not renewed my memberships now that I am not a student.	2/24/2016 9:19 AM
52	ALA	2/24/2016 8:21 AM
53	ALA, ACRL	2/24/2016 6:09 AM
54	PSLA	2/24/2016 5:03 AM
55	n/a	2/24/2016 1:57 AM
56	I belong to PaLA, ALA, YALSA, ALSC. I do not hold a leadership position.	2/23/2016 11:01 PM
57	MLA and ARCL Volunteered at ARCL regional conference	2/23/2016 9:19 PM
58	No.	2/23/2016 9:12 PM
59	While I am a member of several professional organizations, I do not hold a leadership role in any of them. I was a member of the governing board of a local cooperative for two years (term limits), but not as a named officer.	2/23/2016 7:48 PM
60	PaLA served as Chapter Vice Chair and Chair. ALA	2/23/2016 7:46 PM
61	I belong to ALA and KLA (Kentucky) but hold no positions.	2/23/2016 7:38 PM
62	Member in ALA, ALCTS, MLA	2/23/2016 7:33 PM
63	ALA, Arkansas Library Association	2/23/2016 7:20 PM
64	no	2/23/2016 7:16 PM
65	SAA, ALA and Theater Library Association	2/23/2016 7:12 PM
66	I belong to ALA and PaLA.	2/23/2016 6:54 PM
67	I am committee member in support of the NJLA Performers' Showcase annual event.	2/23/2016 6:53 PM
68	ALA--no	2/23/2016 6:32 PM

69	ALA - no	2/23/2016 6:30 PM
70	I am the chairman of the North Country Library Coop (northern NH librarians). I am on the Advocacy committee, part of NH Library Association. I am a member of ALA and PLA.	2/23/2016 6:26 PM
71	Not at the moment.	2/23/2016 6:24 PM
72	Library Association of Alberta	2/23/2016 6:04 PM
73	no	2/23/2016 5:47 PM
74	PALCI Proquest ebook boards	2/23/2016 5:36 PM
75	ALA, Maryland Library Association	2/23/2016 5:20 PM
76	Not at this time.	2/23/2016 4:56 PM
77	No	2/23/2016 4:52 PM
78	ALA PaLA	2/23/2016 4:46 PM
79	Yes, ALA and PaLA. No leadership positions	2/23/2016 4:46 PM
80	Not really, other than the usual ALA, etc.	2/23/2016 4:44 PM
81	PSLA, ALA, AASL, AMLW	2/23/2016 4:34 PM
82	PaLA	2/23/2016 4:32 PM
83	Not anymore. I didn't feel like I getting anything out of it.	2/23/2016 4:19 PM
84	member of PSLA	2/23/2016 4:14 PM
85	REFORMA, ALA, ALSC, YALSA. No	2/23/2016 4:07 PM
86	Belong to ALA, YALSA, LITA, RUSA. I am on committees for both YALSA and LITA for the last several years.	2/23/2016 4:06 PM
87	no	2/23/2016 3:43 PM
88	Yes, ALA and PaLA.	2/23/2016 3:42 PM
89	Pennsylvania Library Association - Scholarship Chair, Past Chair for NE Chapter, Conference Committee 2016	2/23/2016 3:30 PM
90	PSLA	2/23/2016 3:25 PM
91	Ohio Library Council. No leadership roles.	2/23/2016 3:25 PM
92	Not anymore because why bother?	2/23/2016 3:08 PM
93	Not any more. I find the cost is not worth the reward.	2/23/2016 2:54 PM
94	ALA, YALSA, RUSA, GLBT Roundtable	2/23/2016 2:49 PM
95	No. But I am on the board of my state literacy association.	2/23/2016 2:46 PM
96	Maryland Library Association	2/23/2016 2:35 PM
97	I renew memberships in the Iowa Library Association and American Library Association as finances allows.	2/23/2016 2:34 PM
98	n/a--when I'm working again, I'll join again. Too expensive for what I'd get in return.	2/23/2016 2:26 PM
99	While I was working in the field, I belonged to the New Mexico Library Association. I did not hold a leadership position.	2/23/2016 2:21 PM
100	ALA, PaLA. No leadership roles	2/23/2016 2:20 PM
101	No, I plan on renewing my membership with Virginia Library Association.	2/23/2016 2:20 PM
102	ALA and PSLA	2/23/2016 2:18 PM
103	No	2/23/2016 2:15 PM
104	No	2/23/2016 2:13 PM
105	yes, MLA and APA	2/23/2016 2:08 PM
106	No	2/23/2016 2:08 PM
107	GLA - sholarship committee	2/23/2016 2:05 PM

108	NA	2/23/2016 1:57 PM
109	ALA	2/23/2016 1:53 PM
110	Yes. Treasurer. District of Columbia Library Association	2/23/2016 1:53 PM
111	ALA, ACRL, The Library Collective (Social Media Guru)	2/23/2016 1:51 PM
112	Vermont School Library Association	2/23/2016 1:44 PM
113	Mohave Library Alliance, Utah Library Association; No leadership position	2/23/2016 1:42 PM
114	BCALA and ALA	2/23/2016 1:42 PM
115	Maine Library Association - Communications Committee	2/23/2016 1:41 PM
116	ALA member, but no leadership position	2/23/2016 1:41 PM
117	Yes - PSLA, AASL, YALSA	2/23/2016 1:39 PM
118	No, cost does not make it worthwhile	2/23/2016 1:39 PM
119	ALA and YALSA. I do not hold a leadership position.	2/23/2016 1:38 PM
120	ALA - no leadership positions	2/23/2016 1:36 PM
121	No	2/23/2016 1:36 PM
122	ALA, YALSA--just served as admin assistant for award committee for 2015-2016.	2/23/2016 1:35 PM
123	Pennsylvania Library Association member PA Forward Training Committee member	2/23/2016 1:30 PM
124	American Association of Law Libraries (AALL) SLA (Special Library Association) MALL (MN Association of Law Libraries) no leadership positions	2/23/2016 1:28 PM
125	Yes, ALA, PaLA and YALSA. Also on the board of directors for HSLC.	2/23/2016 1:27 PM
126	I am the Secretary Elect for the Colorado Council of Medical Librarians.	2/23/2016 1:23 PM

Q24 Did you belong to any organizations during your graduate education? Please list:

Answered: 134 Skipped: 49

#	Responses	Date
1	ALA	11/21/2016 10:33 AM
2	ALA, PaLA	11/21/2016 10:30 AM
3	No	11/16/2016 1:17 PM
4	No	11/16/2016 9:50 AM
5	ALA, New England Library Assoc. (NELA), New Hampshire Library Assoc. (NHLA)	11/15/2016 7:25 PM
6	student chapter of Special Librarias and student chapter of ALA and PSLA	10/24/2016 12:29 PM
7	no	10/18/2016 12:46 PM
8	PaLA	10/18/2016 11:00 AM
9	ALA and SLA student chapter	10/18/2016 10:30 AM
10	No	10/17/2016 3:53 PM
11	student PaLA	10/17/2016 3:21 PM
12	no	10/17/2016 12:30 PM
13	yes, ala	10/17/2016 12:12 PM
14	ALA, PaLA, SAA, SLA	10/17/2016 12:01 PM
15	SLA	6/23/2016 7:59 AM
16	ALA, SLA, PaLA, BCLA, SAA	3/22/2016 8:11 PM
17	ALA, SAA, NCPH, AASLH, ALHFAM	3/13/2016 7:20 PM
18	ALA	3/12/2016 9:43 AM
19	no	3/9/2016 8:10 AM
20	ALA	3/4/2016 8:09 AM
21	ALA	2/29/2016 9:15 AM
22	PaLA	2/29/2016 8:17 AM
23	No.	2/28/2016 5:50 PM
24	no	2/28/2016 12:32 PM
25	ALA & SLA	2/28/2016 12:14 AM
26	Student ALA	2/27/2016 9:24 PM
27	ALA and PSLA	2/27/2016 9:08 PM
28	ALA & CLA	2/27/2016 6:31 PM
29	Student chapters of ALA and SLA	2/27/2016 4:36 PM
30	ALA, PALA	2/27/2016 2:13 PM
31	I was a student member of Clarion's chapters of SLA and ALA	2/27/2016 12:05 PM
32	SLA	2/27/2016 10:08 AM
33	I belonged to PSLA as an undergrad.	2/26/2016 12:59 PM

34	ALA	2/25/2016 3:43 PM
35	No. Wish I had.	2/25/2016 2:14 PM
36	ALA	2/25/2016 1:48 PM
37	No	2/25/2016 1:38 PM
38	The ALA	2/25/2016 10:08 AM
39	ALA, Maryland Library Association	2/25/2016 9:11 AM
40	ALA Student Chapter	2/24/2016 10:15 PM
41	Yes, I was a member of my state library association.	2/24/2016 9:36 PM
42	ALA, YALSA, PLA	2/24/2016 9:05 PM
43	ALA, SLA	2/24/2016 7:14 PM
44	ALA	2/24/2016 1:59 PM
45	ALA SPSLA	2/24/2016 1:09 PM
46	no	2/24/2016 1:00 PM
47	ALA, Maryland Library Association, then later Association of Independent School Librarians and Maryland Association of School Librarians.	2/24/2016 12:52 PM
48	ALA student chapter PSLA	2/24/2016 12:38 PM
49	Ala Sla	2/24/2016 11:17 AM
50	ALA	2/24/2016 11:02 AM
51	Berks Library Association, PaLA	2/24/2016 10:28 AM
52	ALA	2/24/2016 10:26 AM
53	Same.	2/24/2016 9:42 AM
54	DC Library Association	2/24/2016 9:34 AM
55	Yes, ALA and PaLA.	2/24/2016 9:19 AM
56	ALA	2/24/2016 8:21 AM
57	ALA	2/24/2016 6:09 AM
58	PSLA	2/24/2016 5:03 AM
59	TESOL Arabia ASCD Phi Lambda Theta ACTFL	2/24/2016 1:57 AM
60	PaLA, ALA	2/23/2016 11:01 PM
61	MLA	2/23/2016 9:19 PM
62	No.	2/23/2016 9:12 PM
63	I was a member of the Special Libraries Association and American Libraries Association at that time. Their student membership rates were very reasonable.	2/23/2016 7:48 PM
64	ALA SLA	2/23/2016 7:46 PM
65	The same two.	2/23/2016 7:38 PM
66	ALA	2/23/2016 7:33 PM
67	ALA, Arkansas Library Association	2/23/2016 7:20 PM
68	no	2/23/2016 7:16 PM
69	SAA and ALA	2/23/2016 7:12 PM
70	No.	2/23/2016 6:54 PM
71	The Clarion student chapter of ALA.	2/23/2016 6:53 PM
72	ALA	2/23/2016 6:32 PM

73	Yes, ALA	2/23/2016 6:30 PM
74	Clarion ALA chapter.	2/23/2016 6:26 PM
75	ALA member, required for class. VLA member	2/23/2016 6:24 PM
76	American Library Association, Library Association of Alberta	2/23/2016 6:04 PM
77	no	2/23/2016 5:47 PM
78	No.	2/23/2016 5:36 PM
79	ALA, Maryland Library Association	2/23/2016 5:20 PM
80	ALA	2/23/2016 5:18 PM
81	Yes.	2/23/2016 4:56 PM
82	No	2/23/2016 4:52 PM
83	Lambda Sigma	2/23/2016 4:46 PM
84	ALA	2/23/2016 4:46 PM
85	Same as above.	2/23/2016 4:44 PM
86	ALA, SLA, PSLA	2/23/2016 4:34 PM
87	PaLA, ALA	2/23/2016 4:32 PM
88	ALA	2/23/2016 4:19 PM
89	Member of PSLA	2/23/2016 4:14 PM
90	ALA	2/23/2016 4:07 PM
91	ALA, YALSA, LITA	2/23/2016 4:06 PM
92	no	2/23/2016 3:43 PM
93	Yes, ALA and PaLA.	2/23/2016 3:42 PM
94	Was required to be a member of the Special Library Association due to Specialized Information Centers concentration	2/23/2016 3:30 PM
95	PSLA	2/23/2016 3:25 PM
96	No.	2/23/2016 3:25 PM
97	SLA	2/23/2016 3:08 PM
98	Yes. I was a member of the student chapter of ALA.	2/23/2016 2:54 PM
99	Nocall Sla	2/23/2016 2:52 PM
100	Yes. Special Library Association, Student Chapter at Clarion. We went to London on a field trip that Spring and visited a dozen different types of libraries. Awesome experience!	2/23/2016 2:46 PM
101	American Library Association Maryland Library Association	2/23/2016 2:35 PM
102	American Library Association.	2/23/2016 2:34 PM
103	ALA, Music Library Association, PALA	2/23/2016 2:26 PM
104	ALA New Mexico Library Association	2/23/2016 2:21 PM
105	ALA	2/23/2016 2:20 PM
106	Yes, VLA and ALA	2/23/2016 2:20 PM
107	same	2/23/2016 2:18 PM
108	No	2/23/2016 2:15 PM
109	No	2/23/2016 2:13 PM
110	PSLA	2/23/2016 2:10 PM
111	yes, APA	2/23/2016 2:08 PM
112	None	2/23/2016 2:08 PM

113	ALA member	2/23/2016 2:06 PM
114	ALA, SLA, GLA, MALA	2/23/2016 2:05 PM
115	NA	2/23/2016 1:57 PM
116	ALA, PaLA	2/23/2016 1:53 PM
117	District of Columbia Library Association	2/23/2016 1:53 PM
118	ALA, Tennessee Library Association	2/23/2016 1:51 PM
119	ALA	2/23/2016 1:44 PM
120	NA	2/23/2016 1:42 PM
121	BCALA and ALA	2/23/2016 1:42 PM
122	Maine Library Association - Communications Committee	2/23/2016 1:41 PM
123	ALA and PLA	2/23/2016 1:41 PM
124	No	2/23/2016 1:39 PM
125	PALA - student rates make this possible	2/23/2016 1:39 PM
126	ALA and YALSA. NJLA	2/23/2016 1:38 PM
127	ALA	2/23/2016 1:36 PM
128	Yes, ALA	2/23/2016 1:36 PM
129	ALA	2/23/2016 1:35 PM
130	Pennsylvania Library Association member	2/23/2016 1:30 PM
131	ALA	2/23/2016 1:28 PM
132	ALA	2/23/2016 1:28 PM
133	no	2/23/2016 1:27 PM
134	ALA, MLA, MCMLA, CCML	2/23/2016 1:23 PM

Q25 Have you continued your education in any way? If you are taking courses or attending workshops in the library science field, please explain:

Answered: 116 Skipped: 67

#	Responses	Date
1	Workshops	11/21/2016 10:33 AM
2	Conferences & workshops	11/21/2016 10:30 AM
3	I attend many workshops and view webinars many times a year.	11/16/2016 1:17 PM
4	Yes, the state of Delaware offers many opportunities for continuing education.	11/16/2016 9:50 AM
5	I continue to view webinars on subjects of interest. I attend conferences at the state and regional level (within driving distance).	11/15/2016 7:25 PM
6	workshops	10/24/2016 12:29 PM
7	no	10/18/2016 12:46 PM
8	I now train others so workshop attendance is crucial to my career.	10/18/2016 11:00 AM
9	I received a second masters in liberal arts, required for tenure and promotion	10/18/2016 10:30 AM
10	Public Library workshops	10/17/2016 3:53 PM
11	Workshops sponsored by the above organizations, webinars, and district wide seminars.	10/17/2016 3:21 PM
12	attend workshops/conferences	10/17/2016 1:42 PM
13	Yes	10/17/2016 12:12 PM
14	no	10/17/2016 12:01 PM
15	I am currently doing an internship.	6/23/2016 7:59 AM
16	I took an ALA course on Instructional Design, and plan to take ALA courses on genealogy research and collection development. I took a Coursera copyright course for educators & librarians. I took adult ed courses at community college on InDesign and Photoshop to help with library marketing.	3/22/2016 8:11 PM
17	Free workshops and webinars when time allows	3/13/2016 7:20 PM
18	no, but currently looking for a program for either a second masters or a doctorate	3/9/2016 8:10 AM
19	Attending local workshops/conferences when able	3/4/2016 8:09 AM
20	No	2/29/2016 9:15 AM
21	PaLA conference; ACLCP	2/29/2016 8:17 AM
22	Webinars, Continuing Ed classes, etc.	2/28/2016 5:50 PM
23	no	2/28/2016 12:32 PM
24	Attended NCLA conference, as well as other state library trainings (Early Literacy, Summer Reading, etc.). I have completed the Supercharged Story Time course. and attended many webinars.	2/28/2016 12:14 AM
25	Working on my CHIS certification through the Medical Librqry Association	2/27/2016 9:24 PM
26	I will be taking additional tech training for our ILS, and I attend webinars as they become available and if they are appropriate.	2/27/2016 6:31 PM
27	I got a Master of Liberal Arts from Lock Haven Univerisity in 2012. I go to library conferences and attend webinars.	2/27/2016 4:36 PM
28	Attending workshops as part of my employment	2/27/2016 3:45 PM
29	Currently enrolled in a MA in American History	2/27/2016 2:13 PM

30	I've attended workshops, webinars, and conferences as I'm able at the local, regional, and international level through various organizations and entities.	2/27/2016 12:05 PM
31	Many webinars, one day courses or workshops	2/27/2016 10:08 AM
32	I attend required conferences for my job, about one a year at most.	2/26/2016 12:59 PM
33	Taking courses and attending conferences	2/25/2016 8:08 PM
34	PhD Modern French Studies	2/25/2016 3:43 PM
35	Always taking webinars and attending various workshops and PaLA conferences. Took a 6-week MOOC through the University of Toronto.	2/25/2016 2:14 PM
36	No	2/25/2016 1:48 PM
37	Attending workshops	2/25/2016 1:38 PM
38	I enjoy learning all I can about early childhood literacy. I occasionally take an online course in that field.	2/25/2016 10:08 AM
39	I attend local workshops and trainings when possible. I have also attended quite a few webinars.	2/24/2016 9:36 PM
40	Attending conferences, participating in Roundtable discussions monthly, attending workshops occasionally	2/24/2016 9:05 PM
41	Pursuing cross-training in emergency management between FEMA's Emergency Management Institute and Lakeland Community College	2/24/2016 7:14 PM
42	I don't have my Master's	2/24/2016 4:41 PM
43	Yes Master of early childhood education	2/24/2016 1:09 PM
44	no	2/24/2016 1:00 PM
45	Yes, I attend webinars or in person trainings frequently, about every 2 weeks.	2/24/2016 12:52 PM
46	No	2/24/2016 12:38 PM
47	online webinars and continuing ed workshops	2/24/2016 10:28 AM
48	I cannot afford to do this;.	2/24/2016 10:26 AM
49	Attend professional development classes and conferences regularly.	2/24/2016 9:42 AM
50	attended and presented at the 2015 STEM & Public Libraries Conference	2/24/2016 9:34 AM
51	I have taken a young adult online class through YALSA, paid for by the state library of Pennsylvania. I have taken numerous webinars.	2/24/2016 9:19 AM
52	Workshops and Webinars	2/24/2016 8:21 AM
53	Graduate classes for Supervisory Certificate in Curriculum and Instruction	2/24/2016 5:03 AM
54	I continue to take courses, attend workshops, and present at conferences.	2/24/2016 1:57 AM
55	Yes, I attend conferences, participate in workshops sponsored by the state library and Allegheny County Library Association.	2/23/2016 11:01 PM
56	No.	2/23/2016 9:12 PM
57	Lots of we binary offered by Follett	2/23/2016 8:57 PM
58	I am always increasing my knowledge in the field, both through professional reading and webinars, as well as some online conferences.	2/23/2016 7:48 PM
59	Always taking webinars, attending workshops and PaLA conference bi-annually. Things change, you need new skills, requirements change you need to learn them, and I want to continue to grow as a professional.	2/23/2016 7:46 PM
60	Continuing Ed is required to renew our state certification. I attend conferences, both state and national, take online classes and online individual workshops through ala, universities and other state agencies.	2/23/2016 7:38 PM
61	Non-credit courses	2/23/2016 7:33 PM
62	Workshop, conferences, webinars	2/23/2016 7:20 PM
63	no	2/23/2016 7:16 PM
64	I take whatever workshops or webinars I can, mostly relating to archival work or preservation. I just did a webinar on NEH grants.	2/23/2016 7:12 PM

65	No.	2/23/2016 6:54 PM
66	Nothing beyond what my employer offers. This includes information on dealing with mentally challenged patrons, and active shooter training for emergency preparedness.	2/23/2016 6:53 PM
67	Yes in the education field, not library science as a requirement for current position. Some workshops in ILS and RDA	2/23/2016 6:32 PM
68	I'm taking a small break!	2/23/2016 6:30 PM
69	90 hours of continuing education required every 5 years to maintain certification in Maryland.	2/23/2016 6:24 PM
70	no	2/23/2016 5:47 PM
71	Yes, I attend conferences and workshops.	2/23/2016 5:36 PM
72	No	2/23/2016 5:20 PM
73	No.	2/23/2016 4:56 PM
74	No	2/23/2016 4:52 PM
75	Continuing Ed courses through my work	2/23/2016 4:46 PM
76	No	2/23/2016 4:46 PM
77	Not at this time.	2/23/2016 4:44 PM
78	I attended AASL this year, I attend PSLA every year, and attend a variety of workshops online and at my IU.	2/23/2016 4:34 PM
79	Have attended workshops on grant writing, customer service, and communication	2/23/2016 4:32 PM
80	No, I thought about it though.	2/23/2016 4:19 PM
81	Took a coding seminar.	2/23/2016 4:14 PM
82	Conference workshops and webinars.	2/23/2016 4:07 PM
83	Workshops - Power Library	2/23/2016 3:43 PM
84	Yes, through free online courses and webinars, focusing on management, leadership, and fundraising.	2/23/2016 3:42 PM
85	Too many to list.	2/23/2016 3:30 PM
86	I have attended workshops through the Delaware County Intermediate Unit.	2/23/2016 3:25 PM
87	I am always taking continuing education workshops and webinars to keep abreast of the ever changing profession.	2/23/2016 3:25 PM
88	I take workshops and online courses whenever possible.	2/23/2016 3:17 PM
89	I worked for a little while as a temp and took enrichment courses during that time.	2/23/2016 3:08 PM
90	Yes. I participate often in continuing education workshops offered through my workplace as well as through my state library organizations. On top of the library science field, I also participate in online classes through Lynda.com and various MOOCs such as EdX, Coursera and FutureLearn.	2/23/2016 2:54 PM
91	Obtained another master's degree, in education.	2/23/2016 2:46 PM
92	Yes workshops through our regional library, our state organizations and webinars when available.	2/23/2016 2:35 PM
93	Ongoing workshops, webinars. In 2013, I participated in the ARL assessment workshop. In 2014, I led a campus group through the ACRL Assessment in Action program. I have attended both midwinter and annual ALA conferences as well as state conferences. In 2004, I participated in the ACRL Immersion program for Information Literacy. In 2012, I completed the advanced certificate from Clarion	2/23/2016 2:34 PM
94	n/a	2/23/2016 2:26 PM
95	No	2/23/2016 2:21 PM
96	No	2/23/2016 2:20 PM
97	I attend workshops, webinars, taken an online course in instructional pedagogy, and attended conferences.	2/23/2016 2:20 PM
98	no	2/23/2016 2:18 PM
99	No	2/23/2016 2:15 PM
100	No.....short on funds to continue	2/23/2016 2:13 PM
101	None	2/23/2016 2:08 PM

102	conferences, webinars	2/23/2016 2:05 PM
103	NA	2/23/2016 1:57 PM
104	Yes. I attend workshops at and take online courses for Geographical Information Systems.	2/23/2016 1:53 PM
105	I attended ACRL's Immersion Program--Assessment Track in fall 2015.	2/23/2016 1:51 PM
106	I attend Dynamic Landscapes and occasionally watch free webinars.	2/23/2016 1:44 PM
107	I completed Masters level writing coursework, and have completed a plethora of library science related webinars and training workshops	2/23/2016 1:42 PM
108	Occasional webinars	2/23/2016 1:41 PM
109	Not yet, but considering	2/23/2016 1:41 PM
110	Yes - IU Sponsored workshops	2/23/2016 1:39 PM
111	always learning	2/23/2016 1:39 PM
112	Not that are not just for CEUs for work	2/23/2016 1:38 PM
113	Yes, webinars	2/23/2016 1:36 PM
114	I attend as many workshops and conferences as possible. I also do online training, i.e. WebJunction	2/23/2016 1:30 PM
115	I attended the annual conference for SLA, I attend meetings with educational components for MALL	2/23/2016 1:28 PM
116	Yes. Attending professional education courses regularly.	2/23/2016 1:23 PM

Q26 Have you published articles in-house or otherwise? Please explain:

Answered: 104 Skipped: 79

#	Responses	Date
1	No	11/21/2016 10:33 AM
2	Yes, compendium articles	11/21/2016 10:30 AM
3	No	11/16/2016 1:17 PM
4	No	11/16/2016 9:50 AM
5	no	10/24/2016 12:29 PM
6	no	10/18/2016 12:46 PM
7	No	10/18/2016 11:00 AM
8	Yes, I have two peer-reviewed published articles and 1 book	10/18/2016 10:30 AM
9	No	10/17/2016 3:53 PM
10	The Compendium Indiana Magazine	10/17/2016 1:42 PM
11	yes	10/17/2016 12:30 PM
12	no	10/17/2016 12:12 PM
13	no, I've presented	10/17/2016 12:01 PM
14	I have not published, but I have presented a session at both SSHELCO and NEPaLA, and posters at PaLA and MLA/DLA.	3/22/2016 8:11 PM
15	Not yet. Working on it.	3/13/2016 7:20 PM
16	no, but I have presented at conferences	3/9/2016 8:10 AM
17	No	3/4/2016 8:09 AM
18	Yes, Book chapter in ARCL publication	2/29/2016 9:15 AM
19	No.	2/28/2016 5:50 PM
20	no	2/28/2016 12:32 PM
21	N/A	2/28/2016 12:14 AM
22	No	2/27/2016 9:24 PM
23	No	2/27/2016 6:31 PM
24	I have published a few articles as conference proceedings. Most recently, I had a book chapter published in The Small Library Managers Handbook	2/27/2016 12:05 PM
25	No	2/27/2016 10:08 AM
26	I have written a number of articles related to services that the library I work for offers to the community. They were published in the local newspaper.	2/26/2016 12:59 PM
27	No, but would like to.	2/25/2016 8:08 PM
28	several publications in my "new" field (completed a PhD begun long ago)	2/25/2016 3:43 PM
29	Article published in The County News - a magazine for county commissioners - about a project with which I am involved with the county jail.	2/25/2016 2:14 PM
30	No	2/25/2016 1:48 PM
31	No	2/25/2016 1:38 PM
32	No	2/25/2016 10:08 AM

33	Yes. "Self Service Customer Service Models in Libraries" is expected to be published in May by the Journal of Library Administration	2/25/2016 9:11 AM
34	No	2/24/2016 9:36 PM
35	Yes. I have published one and will soon published a second article with a co-writer (also a CUP graduate) on the topic of LGBT+ representation and service in libraries.	2/24/2016 9:05 PM
36	Yes, Christian Scholars Conference.	2/24/2016 7:14 PM
37	no	2/24/2016 1:00 PM
38	Yes, I'm a reviewer for School Library Journal and have presented at several conferences in the last few years.	2/24/2016 12:52 PM
39	No	2/24/2016 12:38 PM
40	The library I work for puts out a magazine that I have contributed to. We are a special library for automotive research AACALibrary.org	2/24/2016 11:02 AM
41	Published as a part of the Laura Bush 21st Century cohort in Clarion journal.	2/24/2016 10:28 AM
42	I have papers presented at professional conferences	2/24/2016 10:26 AM
43	one	2/24/2016 9:34 AM
44	No.	2/24/2016 9:19 AM
45	During library school. Not after. It is not required at my college.	2/24/2016 8:21 AM
46	No	2/24/2016 5:03 AM
47	* published in TESOL Arabia proceedings * awaiting for notice on articles submitted to peer-review publications	2/24/2016 1:57 AM
48	No, but I have worked on and received several grants and awards for my library.	2/23/2016 11:01 PM
49	No.	2/23/2016 9:12 PM
50	I currently write for Follett Community. My feature articles are published on Follett and their Marketing department Web pages.	2/23/2016 8:57 PM
51	Not sure what you're asking here. I've written articles about the library and its services for local papers. I've never had anything published in a journal.	2/23/2016 7:48 PM
52	No, however, I have presented at small workshops	2/23/2016 7:46 PM
53	I don't consider myself published but I do our library newsletter monthly.	2/23/2016 7:38 PM
54	Yes, in peer review and non peer reviewed journals	2/23/2016 7:33 PM
55	no	2/23/2016 7:20 PM
56	no	2/23/2016 7:16 PM
57	No	2/23/2016 7:12 PM
58	No.	2/23/2016 6:54 PM
59	I am a 2016 contributor to the Collaborative Summer Reading Program manual for children's programming.	2/23/2016 6:53 PM
60	Yes, on-line blog submission relating to online teaching.	2/23/2016 6:32 PM
61	No	2/23/2016 6:30 PM
62	No	2/23/2016 6:24 PM
63	no	2/23/2016 5:47 PM
64	Yes, I have presented most recently at the Charleston Conference and the Access Services Conference.	2/23/2016 5:36 PM
65	No	2/23/2016 5:20 PM
66	No.	2/23/2016 4:56 PM
67	No	2/23/2016 4:52 PM
68	No	2/23/2016 4:46 PM
69	I have done several Libguides of interest to patrons.	2/23/2016 4:44 PM

70	I published an article while still attending school.	2/23/2016 4:32 PM
71	No	2/23/2016 4:19 PM
72	No	2/23/2016 4:14 PM
73	No.	2/23/2016 4:07 PM
74	Yes, I have published two articles as part of my YALSA work.	2/23/2016 4:06 PM
75	no	2/23/2016 3:43 PM
76	No.	2/23/2016 3:42 PM
77	No	2/23/2016 3:30 PM
78	No.	2/23/2016 3:25 PM
79	Yes, I participate in my library's blog and online staff picks, and published a research study and a book review in professional journals.	2/23/2016 3:17 PM
80	I have not published scholarly articles. I have, however, created numerous visual guides and handouts for technology training that are distributed both in-house and to the public.	2/23/2016 2:54 PM
81	Yes. I have published in the library science field, mostly on collection development.	2/23/2016 2:46 PM
82	NO.	2/23/2016 2:35 PM
83	I keep up on my blog, and on a pathfinder website, STEM for all Scouts.	2/23/2016 2:26 PM
84	No	2/23/2016 2:21 PM
85	No	2/23/2016 2:20 PM
86	No, but would be interested in publishing future articles.	2/23/2016 2:20 PM
87	no	2/23/2016 2:18 PM
88	No	2/23/2016 2:15 PM
89	No	2/23/2016 2:13 PM
90	None	2/23/2016 2:08 PM
91	no	2/23/2016 2:05 PM
92	NA	2/23/2016 1:57 PM
93	No.	2/23/2016 1:53 PM
94	I have edited two chapters of Magazines for Libraries by Cheryl LaGuardia, managing editor.	2/23/2016 1:51 PM
95	No	2/23/2016 1:42 PM
96	Yes--a student comment in my school's law review	2/23/2016 1:41 PM
97	Yes. I have also written two books in the library science field.	2/23/2016 1:40 PM
98	No	2/23/2016 1:39 PM
99	mp	2/23/2016 1:38 PM
100	Not yet	2/23/2016 1:36 PM
101	I have published an article in The Compendium	2/23/2016 1:30 PM
102	I have published an article in the MALL newsletter	2/23/2016 1:28 PM
103	Yes, I write for the PA State Library Compendium on a volunteer basis.	2/23/2016 1:27 PM
104	Not yet.	2/23/2016 1:23 PM

Q27 Have you seen changes in library usage that would indicate library services need to be altered? If so, what changes have you seen?

Answered: 90 Skipped: 93

#	Responses	Date
1	Yes	11/21/2016 10:30 AM
2	The main change I have noticed is libraries are expected to be a community center and help finding employment resources for community members.	11/16/2016 1:17 PM
3	Yes, there is more emphasis for a library to be a community center.	11/16/2016 9:50 AM
4	yes more focus on programming instead of items	10/24/2016 12:29 PM
5	no	10/18/2016 12:46 PM
6	Outreach	10/18/2016 11:00 AM
7	We sort of make changes as needed	10/18/2016 10:30 AM
8	more tech	10/17/2016 1:42 PM
9	The library as an over all place of learning not just a place to get books.	6/23/2016 7:59 AM
10	More K-12 students are using the public libraries, even though they have school libraries, because they need to do types of research that typical school databases do not have. I help more this year than last year and expect this trend to continue.	3/22/2016 8:11 PM
11	Becoming more automated. Librarians need to also have some computer education now.	3/13/2016 7:20 PM
12	More activity going digital, but it is hard to gauge if the usage statistics are actually helping.	3/9/2016 8:10 AM
13	Both of the libraries I work at have a Makerspace area	3/6/2016 6:54 PM
14	Yes, less book circulation in one library, but more DVD check-outs and requests for help with technology ie Nooks, Kindles, iPads, etc.	3/4/2016 8:09 AM
15	Computer/Internet Access is still very high. The digital divide is high.	2/28/2016 12:14 AM
16	More demand for digital resources	2/27/2016 9:24 PM
17	I predict that streaming platforms and services will be replacing a good amount of DVD, BluRay, and CD collections in just a few years. More patrons ask about them, more sales reps offer them, and it make so much sense in collection development and shelf space.	2/27/2016 6:31 PM
18	Decrease in traditional reference services	2/27/2016 4:36 PM
19	Libraries have always been an adaptable entity. The core theories have remained consistent, but how we deliver services continues to change and adapt.	2/27/2016 12:05 PM
20	Need for technology knowledge, eMedia	2/27/2016 10:08 AM
21	Many libraries have reported the opposite, but I have seen a decrease in computer usage and circulation since starting my job three years ago.	2/26/2016 12:59 PM
22	I have only been in libraries for 5+ years, so not too much during that time.	2/25/2016 2:14 PM
23	No	2/25/2016 1:48 PM
24	Yes, shift in need for more technology training.	2/25/2016 1:38 PM

25	We have seen a decline in circulation numbers among adult patrons. For that reason, we have implemented new programs to attract our youngest patrons. These programs are designed to promote a warm and welcoming atmosphere within the library to encourage lifelong learning. We have built a lovely Puppet Theater to support our Children's StoryHour and encourage parents and caregivers to read their preschoolers 1000 Books before Kindergarten. We received the Block Party grant from the Commonwealth and will be applying for the K Play grant next month. Continuing to develop programs and opportunities for our very youngest residents has been well received and utilized.	2/25/2016 10:08 AM
26	More technology oriented	2/25/2016 9:11 AM
27	More people than ever are using the library's free public computers and associated technology such as scanners and printers. Libraries need not only to provide this technology but to train staff to help patrons use it.	2/24/2016 9:36 PM
28	Heavier focus on the changing face of technology (i.e. Prepare librarians to be adaptable)	2/24/2016 9:05 PM
29	Not enough tax forms, not enough basic literacy.	2/24/2016 7:14 PM
30	I believe technology should be included in library curriculum because I don't qualify for positions because computer language is a preferred requirement.	2/24/2016 1:59 PM
31	technology	2/24/2016 1:00 PM
32	Instruction/Education are increasingly important skills for librarians, even in libraries not traditionally considered to be academic.	2/24/2016 12:52 PM
33	Not in youth services.	2/24/2016 9:19 AM
34	More emphasis on research and why the library is relevant in a digital world	2/24/2016 8:21 AM
35	More digital resources being used	2/24/2016 5:03 AM
36	We need updated libraries as well as access to digital databases.	2/24/2016 1:57 AM
37	Yes, the changes that I've seen include redirecting services from reference skills to patron instruction. Including, resume help, technology, e reader tutorials, and employment (application) help. Children's services are very popular, and interest in special programs, art, science, free family events, and storyline continue to grow. Services for ESL, homeschool, and patrons with special needs are in high demand.	2/23/2016 11:01 PM
38	How to teach computers and ereaders	2/23/2016 9:54 PM
39	Concentrate more on using online resources for reference	2/23/2016 9:19 PM
40	No.	2/23/2016 9:12 PM
41	More info on library collaboration with community businesses to gain funding and resources.	2/23/2016 8:57 PM
42	Yes, there are changes. Services always need to be evaluated and updated, but these changes should be based on local need, in my opinion, and it serves no purpose to document my local needs here.	2/23/2016 7:48 PM
43	dropping circ, rising community space reservations.	2/23/2016 7:46 PM
44	Our numbers have been continually rising during my years, but especially in the areas of computer and wifi usage. It's just a necessity in a rural area where many households have no other access.	2/23/2016 7:38 PM
45	no	2/23/2016 7:16 PM
46	I don't know.	2/23/2016 7:12 PM
47	More technology and online resource use; less book circulation.	2/23/2016 6:53 PM
48	eBooks are not being utilized as much as we once thought they would be	2/23/2016 6:32 PM
49	Even more technology issues to deal with/teach to patrons.	2/23/2016 6:30 PM
50	Less general reference questions. Less children/teens doing research for homework.	2/23/2016 6:26 PM
51	More emphasis on technology instruction, as well as books and materials. Library professionals need to be well-rounded.	2/23/2016 6:24 PM
52	Ongoing decline in circ numbers for physical items. Increase in eBook and online resources.	2/23/2016 6:04 PM
53	yes	2/23/2016 5:47 PM
54	Most collection are available online so understanding discovery spaces is core.	2/23/2016 5:36 PM
55	Library services include more instruction in technology.	2/23/2016 5:20 PM

56	Many using it for technology help.	2/23/2016 4:56 PM
57	Need to be familiar with various devices (all kinds of phones, tablets, e-readers, etc.)	2/23/2016 4:46 PM
58	The majority of patrons in our public library come for the programs; others are regular users of our computers. Minecraft is big. So, courses in programming would be helpful.	2/23/2016 4:44 PM
59	Too many people think libraries are outdated. It is imperative to reach out to the community with the wide variety of resources that the library has to offer, both in house and online.	2/23/2016 4:32 PM
60	No	2/23/2016 4:19 PM
61	No	2/23/2016 4:14 PM
62	More need for technology competence.	2/23/2016 4:06 PM
63	no	2/23/2016 3:43 PM
64	I've seen customers who expect more robust library services in many fields, ie tax preparation, exercise classes, more one-on-one computer and technology help than we can keep up with, or have the funds to support.	2/23/2016 3:42 PM
65	More computer/wireless usage.	2/23/2016 3:30 PM
66	Yes, we need to continuing think about libraries without walls as the digital ages continues to move forward exponentially.	2/23/2016 3:25 PM
67	I would prefer to use the words "added to" rather than altered. More services, more access, more opportunities. New techniques and methods should be continuously added to our repertoire.	2/23/2016 2:54 PM
68	Chat reference	2/23/2016 2:49 PM
69	More interactive personally and online.	2/23/2016 2:46 PM
70	Yes we have more to offer our patrons. So many digital services and many patrons need one on one training to utilize what we have available.	2/23/2016 2:35 PM
71	I have seen many changes in libraries since I completed my degree in 1990. Libraries have evolved with the times.	2/23/2016 2:34 PM
72	no	2/23/2016 2:26 PM
73	No	2/23/2016 2:21 PM
74	A shift towards marketing & outreach roles in libraries. There are many more outreach positions being created in academic libraries.	2/23/2016 2:20 PM
75	More mobile services and meeting the patron where they are via online, face to face, more outreach	2/23/2016 2:20 PM
76	Maker Spaces	2/23/2016 2:18 PM
77	Everything is more digital and services are moving to the Internet.	2/23/2016 2:15 PM
78	I have seen changes in rural areas	2/23/2016 2:13 PM
79	technology related	2/23/2016 2:05 PM
80	I see a general trend in libraries as community centers and a move towards engaging with the business community and partner with other organizations for mutually beneficial purposes.	2/23/2016 1:57 PM
81	No.	2/23/2016 1:53 PM
82	How to revitalize old libraries/library connections on a budget. Ditching Dewey: pros and cons, maker spaces/genius hour.	2/23/2016 1:44 PM
83	Yes, I would like to see more involvement in technology. I have yet to learn how to use a 3D printer, for example, and this seems almost basic now. I also noted the number of library employees who do not understand even more basic technology skills, such as eReaders, etc. It makes them less effective when assisting patrons.	2/23/2016 1:42 PM
84	The quality of ILL does not seem to be very high. As a patron, I have difficulty getting the specifically requested work. As an example, I requested a specific book published by different publishers during different time periods. My request included information that identified the publication date and the publisher's name. The first two works I received were not what I requested. It took the intervention of library staff to make the request on my behalf for a third time. It is also frustrating that electronic resources are not able to be borrowed through ILL.	2/23/2016 1:41 PM
85	1:1 technology shift in academic settings - impacts circulation of print collections	2/23/2016 1:39 PM
86	There are more and more underserved patrons in libraries and libraries are not equipped to deal. We need more classes on this in library school as well. Dr. Simon A's class on multicultural services was helpful but more is needed.	2/23/2016 1:38 PM

87	Yes, public librarianship--teaching classes for the public/facilitating. We are the doorway as well as the instructors now for learning new skills: job hunting, business skills, trade, new technologies.	2/23/2016 1:35 PM
88	Technology changes everyday.	2/23/2016 1:30 PM
89	N/A	2/23/2016 1:28 PM
90	Focus on programming and marketing is critical to future success of libraries.	2/23/2016 1:27 PM

Q28 Is the library's role in the community changing? Does it need to change? If so, how?

Answered: 94 Skipped: 89

#	Responses	Date
1	Yes	11/21/2016 10:33 AM
2	Yes, outreach	11/21/2016 10:30 AM
3	I believe it is changing and should change. We have all said we are no longer a repository for books (at least in the public sector) so we need to find out how our community and world need us so we can remain relevant to them. We should still be greatly involved in the literacy process but it should not just be about literacy. It should also be about finding what each age level needs and bring it to them. They are ever changing and we need to learn to change along with them.	11/16/2016 1:17 PM
4	It is a meeting place and a place of information. The library needs to have more outreach to the community it serves and host other nonprofits.	11/16/2016 9:50 AM
5	Library is a community hub for rural areas. Customer service is a big component, as we are not only an information center, but an entertainment center, a social gathering place, and sometimes a social services place.	11/15/2016 7:25 PM
6	yes and yes we need to be out in the community and not expect the community to come to us	10/24/2016 12:29 PM
7	no	10/18/2016 12:46 PM
8	Yes. Becoming what our community needs.	10/18/2016 11:00 AM
9	Not really	10/18/2016 10:30 AM
10	Yes. We are becoming more service oriented	10/17/2016 3:53 PM
11	More management course need to be offered, how to fundraising, and grant writing.	10/17/2016 3:21 PM
12	more community partnerships	10/17/2016 1:42 PM
13	yes	10/17/2016 12:12 PM
14	Yes, library as space over books	10/17/2016 12:01 PM
15	The library can be the communities hub of community knowledge, as well as one of overall learning for all ages.	6/23/2016 7:59 AM
16	More community programs such as knitting, tai chi or easy yoga, and cookbook clubs are happening at the library. It is true when they say it is a space for people, books second. Although when books are weeded out, people notice and get really upset!	3/22/2016 8:11 PM
17	People are using libraries to socialize now. More like Barnes & Noble, etc.	3/13/2016 7:20 PM
18	Yes, it is more of a community center	3/9/2016 8:10 AM
19	Yes. Libraries need to be seen as progressive and still relevant. This is a discussion we are constantly having, while trying new ways of disseminating information and providing programming. We are especially cognizant of trying to develop teen programming.	3/4/2016 8:09 AM
20	There is a shift from books to electronic resources	2/28/2016 12:32 PM
21	Yes, but how is another story. I almost think we have spread out too much. We are so many things, that it is hard to market all of them.	2/28/2016 12:14 AM
22	I'm an academic librarian. Our role is gradually shifting from providing information to educating students how best to use the flood of information constantly crashing over them.	2/27/2016 9:24 PM
23	Yes, we truly cannot be left behind in technology, and so much of this has to do with convincing those who decide your budget that people use the library for more than just books, and that staff is not being unreasonable asking for replacement pcs every 5 years. We are also expected to be the community welcome center, so we need to be included in breaking community news and upcoming meetings.	2/27/2016 6:31 PM
24	yes	2/27/2016 3:45 PM

25	The library has always served as a portal for information, allowing access to all things for all people. This hasn't changed though the medium of the information has. The presentation of the information has changed, and libraries simply need to adjust how the information reaches the patrons. The question also seems to lean toward a public library setting; however, each unique library and information center has a unique community it serves whether in a public, academic, corporate, or otherwise specialized setting.	2/27/2016 12:05 PM
26	Must meet many more needs. Study space, community rooms, low tech skills, high tech skills, balance between print and media. We must offer much more to meet the diverse needs of the general population and to stay relevant for those who don't necessarily "need" a library.	2/27/2016 10:08 AM
27	More people see the library as a place to get technology answers. Having this knowledge means we can help the patrons. I am also seeing a need for more study rooms and places where people can meet in groups to study and complete projects.	2/26/2016 12:59 PM
28	I would say the importance of outreach and partnership.	2/25/2016 2:14 PM
29	Yes. More computers and electronic resources	2/25/2016 1:48 PM
30	In our case, it is changing to a community center. I believe more use the library now they realize it's added benefit.	2/25/2016 1:38 PM
31	Yes...cutting of librarians. My current school district wants the librarians to be a tech person now, with little to no emphasis on information literacy. Teaching students code and gaming instead! Ridiculous!	2/25/2016 11:26 AM
32	The library's role in this community has not drastically changed over the last decade. However, the need to provide a safe haven for school aged patrons continues to grow.	2/25/2016 10:08 AM
33	It needs to market itself beyond a source of information, but a meeting place and a cultural hub.	2/25/2016 9:11 AM
34	The library is less a repository of books and more a community gathering space. The library needs spaces for people to work together and have those spaces equipped with technology. (Power outlets, privacy to have Skype sessions, etc.)	2/24/2016 9:36 PM
35	The Library has and will continue to be a safe place for community members and a hub for education, entertainment, and enrichment. HOW we meet these goals and needs is changing. We offer what the community seeks from tables and chairs to storytimes to technology assistance.	2/24/2016 9:05 PM
36	Nope.	2/24/2016 7:14 PM
37	My experience working within Wake County Public Libraries was that they only catered to certain demographic neighborhoods	2/24/2016 1:59 PM
38	no	2/24/2016 1:00 PM
39	All librarians need to be tech savvy and customer service oriented	2/24/2016 12:52 PM
40	Urban librarianship is changing in huge ways, we are becoming more utilitarian, specializing in certain types of service.	2/24/2016 9:54 AM
41	Yes, we offer programming for all ages in a wide variety of topics - not just literacy-related programming.	2/24/2016 9:19 AM
42	More accessible hours, availability of more digital resources	2/24/2016 5:03 AM
43	The people of the Arabian peninsula have a great oral history of storytelling; however, they have skipped the print generation and gone directly to the digital age. Talk about challenges?! Reading is not daily activity in their lives.	2/24/2016 1:57 AM
44	Yes, public libraries are now community centers that provide programs as well as materials. Library schools need to focus on preparing students for the "real library" world and the challenges of that world. I think librarians are not prepared in areas of facilities management, budgets, human resources, and the business aspects of being a librarian.	2/23/2016 11:01 PM
45	Yes and it needs to change	2/23/2016 9:54 PM
46	Yes. Unsure.	2/23/2016 9:12 PM
47	It has always been a resource for a variety of purposes. I think as people perceive libraries are dying with the increase in online resources, we need to better educate the public. This can come with national standards to employ certified librarians in every school.	2/23/2016 8:57 PM
48	I've been told it is more a "meeting" location now, a hang-out, etc. I've not personally seen this change much in the past decade. Libraries have been social places for my entire adult life. I'm tempted to say they're expecting us to know more/offer more/do more (in an eclectic way) than previously, but I suspect this is a refrain that has carried through the ages and it really isn't any different now, in terms of many and various expectations, than it was then.	2/23/2016 7:48 PM
49	every community is different & dynamic. You need to be attuned and nimble.	2/23/2016 7:46 PM
50	I think we are doing our best to change and continue to keep up and anticipate needs.	2/23/2016 7:38 PM

51	yes, it is providing more tech services. patrons are using computers to apply for jobs and search for jobs.	2/23/2016 7:16 PM
52	Probably.	2/23/2016 7:12 PM
53	It is becoming more of a community center for events and internet use. We must continue to market ourselves to stay current in our offerings in this area to prevent becoming obsolete.	2/23/2016 6:53 PM
54	Not sure; I work for an academic library	2/23/2016 6:32 PM
55	The public library is all things to all people. Entertainment resource, community center, meeting space, internet access, access to government and county services (taxes, social services), research center. We are expanding services, but how far can we go while still doing it all?	2/23/2016 6:30 PM
56	Our library is a community center. People come for books and videos, but also programs, and social events. The library needs to adapt to changes, but not lose sight of the mission of providing information, and for public libraries, entertainment/leisure reading.	2/23/2016 6:26 PM
57	Yes, it needs to change. People need to realize that the library isn't just about books anymore - but we offer classes, programs, social interactions, cultural experiences, storytimes, as well as technology and employment resources.	2/23/2016 6:24 PM
58	yes, more of a community free for all	2/23/2016 5:47 PM
59	Perceptions are changing but the role is largely unchanged. The library will need to continue to communicate value to stakeholders but this is nothing new.	2/23/2016 5:36 PM
60	Place of information and help with technology. Help with job searching.	2/23/2016 4:46 PM
61	The public library where I work is almost a community, social center	2/23/2016 4:44 PM
62	Yes, librarians need to be proactive in promoting their services to their communities. Sometimes their services have to become more creative. I know I just opened a makerspace, have been getting creative with technology, and broadening what my teachers think a library can be.	2/23/2016 4:34 PM
63	As with any other fields, the library's role continues to grow and change. As librarians, we have to stay focused on the needs of our communities and bring to them what is important to thrive.	2/23/2016 4:32 PM
64	Not sure	2/23/2016 4:19 PM
65	More technology needs.	2/23/2016 4:14 PM
66	Yes, we need people to realize we do more than store books. That we are places for information of all kind, for collaboration (not always quiet).	2/23/2016 4:06 PM
67	no	2/23/2016 3:43 PM
68	I think the library's role needs to revert in some sense- instead of being all things for all people and doing a "spread-too-thin" job of it, I think we need to focus on literacies, in public libraries. We need to get back to books and stop trying to be something we're not.	2/23/2016 3:42 PM
69	More of a community center now than before.	2/23/2016 3:30 PM
70	The libraries role is definitely changing and we need to change the services we are offering to our patrons. We need to move in the direction of a community center. Continually thinking out of the box to meet patrons needs in order to stay viable and not become extinct.	2/23/2016 3:25 PM
71	Yes, we are becoming more of a community center and providing many more outreach services than in the past.	2/23/2016 3:17 PM
72	As I said, I think the library's role is evolving and being constantly added to. The old role is still there; people still want books, movies, research and connections/access to services and information. But we need to keep up and provide for new needs. Our community is now relying on us more and more for business and entrepreneurial needs, for example.	2/23/2016 2:54 PM
73	Yes. No idea.	2/23/2016 2:52 PM
74	Yes, it needs to be more of community hub, which good public library systems do. Some academic libraries do this by presenting programs for the public, but there is less direct interaction.	2/23/2016 2:46 PM
75	The library is always evolving and changing. We need to keep up with what the community needs. Having community meetings to create strategic plans for the libraries vision. The library will always have a role in supporting the communities needs.	2/23/2016 2:35 PM
76	I think the biggest change stems from the change in patronage, and how we react to it.	2/23/2016 2:26 PM
77	In my community, a lot of people come to the library for Internet access because they don't have it at home. Many of these people are computer illiterate. It seems that the library's role is becoming more electronically oriented, and librarians are expected to be computer experts.	2/23/2016 2:21 PM

78	Yes, we serve more as a place for job searching, learning computer skills, printing, providing business assistance, assisting dual enrollment students, e-book downloading, and gaming.	2/23/2016 2:20 PM
79	I think it is. The library needs to become a relevant place for the community. Only by becoming more relevant can it stay open.	2/23/2016 2:15 PM
80	Yes.....it needs to change to meet demands of changing technology	2/23/2016 2:13 PM
81	The days of waiting for people to come to us are over. We need to promote our collection of resources (print, digital, and human)	2/23/2016 2:08 PM
82	it becomes more like a social center for collaboration and information	2/23/2016 2:05 PM
83	A wonderful thing about our libraries is that we are so cooperative on the national and local level that we have our ear closely to the ground for any shifts and can anticipate and meet community and national trends efficiently.	2/23/2016 1:57 PM
84	Yes. In public libraries it's becoming more technology and work-life skills centered.	2/23/2016 1:53 PM
85	Yes. It needs to become more of a tech hub. We did not focus on apps or technology in the library when I attended Clarion (it was not as huge as it is now).	2/23/2016 1:44 PM
86	Yes, librarians and library staff should expand upon their technological skills to better assist their patrons.	2/23/2016 1:42 PM
87	I am not sure. I do not work in a community library	2/23/2016 1:41 PM
88	See above - the library must evolve digitally to continue to meet the needs of students.	2/23/2016 1:39 PM
89	Yes, we are becoming more of a "place", meeting space & programming, partnering with other agencies etc. Yes, circulations is decreasing except for electronic material	2/23/2016 1:39 PM
90	YES AND YES. So many libraries, including the one I am at now, refuse to change. Because of this, the patrons are the ones not getting the service they need. The library is more of a community center now and we need to change to adapt to this.	2/23/2016 1:38 PM
91	Yes, see the above question regarding librarianship as facilitating new learning for technologies and skills.	2/23/2016 1:35 PM
92	Libraries are becoming more than just information; they are also social gathering places and places to learn new skill like crafting, photography, etc.	2/23/2016 1:30 PM
93	Yes, it is, but as a law librarian I am less knowledgeable to provide an answer to this.	2/23/2016 1:28 PM
94	Absolutely - more of a community hub and less of a book repository. Interactive programs is critical in a public library.	2/23/2016 1:27 PM

Q29 Is the demographic makeup of your neighborhood(s) changing? If so, do you see the need for library services to change to accommodate these changes? How?

Answered: 79 Skipped: 104

#	Responses	Date
1	No	11/21/2016 10:33 AM
2	Yes, culture/ethnicity changes	11/21/2016 10:30 AM
3	In our service area we have two sectors. One is farmland with sparse housing and the other is small villages. We are seeing the families are staying the same in the farming areas but our villages are becoming inhabited with more transient individuals. These individuals are only staying for about a year then move on to the next town. We struggle to deal with the materials they take with them and arranging services they may need.	11/16/2016 1:17 PM
4	Yes, more ESL	11/16/2016 9:50 AM
5	yes and yes more ESL	10/24/2016 12:29 PM
6	No	10/18/2016 11:00 AM
7	Not really	10/18/2016 10:30 AM
8	No	10/17/2016 3:21 PM
9	more ESL	10/17/2016 1:42 PM
10	diversity training	10/17/2016 12:30 PM
11	no	10/17/2016 12:12 PM
12	no	10/17/2016 12:01 PM
13	Demographics where I live are not changing.	3/22/2016 8:11 PM
14	Not here. Too rural.	3/13/2016 7:20 PM
15	More ethnicity, so there is a need to purchase materials reflecting that change	3/9/2016 8:10 AM
16	Yes, we mostly have seniors and some young home schooling families. Attracting patrons between these two groups is where we need to focus library services.	3/4/2016 8:09 AM
17	It isn't changing per sea, but Millennials (mostly without children) are not coming to the library, or even accessing e-materials.	2/28/2016 12:14 AM
18	As an academic librarian, I haven't seen significant changes in my service population's demographic. It's always been diverse.	2/27/2016 9:24 PM
19	Our demographic makeup is relatively the same as it was 5 years go, but we are definitely growing. There has been a slowly increasing need for MORE - more copies of books, more programming, more staff, more services, more hours.	2/27/2016 6:31 PM
20	The community in which I live has not seen a drastic demographic change. The library has needed I adjust mostly for the aging and changing educational needs for them as they try to maintain a knowledge of technology. I've never worked in a public library, though, so the "community" changes I've seen have been different.	2/27/2016 12:05 PM
21	Fewer job searchers and low income patrons. More people with good tech skills and the ability to purchase their resources. It's becoming harder to remain important to those people.	2/27/2016 10:08 AM
22	No.	2/25/2016 2:14 PM
23	No	2/25/2016 1:48 PM
24	Yes, more transient population. We have been changing to allow our building to be more of a community center with many activities, computers, and assistance options.	2/25/2016 1:38 PM
25	The demographic makeup of this community/neighborhood has not changed significantly over the last decade.	2/25/2016 10:08 AM

26	Yes, there are more refugees. These patrons have different needs and sometimes do not have a good grasp on what the library does and does not do.	2/24/2016 9:36 PM
27	n/a I have not been in my position long enough to determine this.	2/24/2016 9:05 PM
28	Yes. No change necessary as the demographic change is depopulation through a lack of replacement of population dying off.	2/24/2016 7:14 PM
29	I relocated from Raleigh NC back to my hometown of Philadelphia because neighborhoods are diverse and the Philadelphia libraries are supportive of their demographics	2/24/2016 1:59 PM
30	no	2/24/2016 1:00 PM
31	no	2/24/2016 12:52 PM
32	Yes. There is a much larger Asian population. Collection development needs to reflect this change.	2/24/2016 12:38 PM
33	Yes - the Latino population in Norristown increased 186% from 2000 to 2010 and has continued to rise. Grant monies received have focused on expanding services to Latino families.	2/24/2016 10:28 AM
34	I work in an urban environment so our demographics are always changing. We strive to keep up with a collection that is reflective of the users.	2/24/2016 9:54 AM
35	Yes, my suburban neighborhood is becoming more diverse.	2/24/2016 9:19 AM
36	More minority groups, need more relevant programming	2/24/2016 5:03 AM
37	More and more international schools are beginning in southern Arabia; thus, the need for libraries is growing. We currently do not have public libraries.	2/24/2016 1:57 AM
38	Yes, we have a large population of refugees.	2/23/2016 11:01 PM
39	Yes. Community library is growing.	2/23/2016 9:12 PM
40	Not really. If the demographic changes and the new demographic has different needs, than of course the library must adapt to meet those needs.	2/23/2016 7:48 PM
41	aging population, less of a	2/23/2016 7:46 PM
42	To some degree our neighborhood demographics are changing but to a greater degree, there is a change in the demographics of those who are choosing to use the library. I feel that we are being 'discovered' by a group who are more dependent on our services... We are moving away from what used to be called a 'leisure library.'	2/23/2016 7:38 PM
43	We live in a diverse area where a number of languages are spoken. I feel there should be library professionals and library materials to accommodate that.	2/23/2016 7:12 PM
44	In some specific towns served by our branch libraries, traditional minority groups have now become the majority.	2/23/2016 6:53 PM
45	No	2/23/2016 6:32 PM
46	More immigrant population. We need staff with language skills.	2/23/2016 6:30 PM
47	I haven't been in my system for very long, so I'm still trying to learn about my community.	2/23/2016 6:24 PM
48	unemployment rapid, good families leave, poor stay	2/23/2016 5:47 PM
49	Not currently	2/23/2016 4:46 PM
50	I haven't worked here long enough to know that.	2/23/2016 4:44 PM
51	Demographics continue to change as well. Communities age, develop, and grow. It is our duty to keep close to the community and partner with schools, businesses, local organizations, to help suit the needs of the people that make up the community.	2/23/2016 4:32 PM
52	Yes it is changing but services do not need to change, only awareness.	2/23/2016 4:19 PM
53	No.	2/23/2016 4:07 PM
54	Growing Latino population, we are currently expanding both our collection and programming for this group.	2/23/2016 4:06 PM
55	no	2/23/2016 3:43 PM
56	Not as far as I can tell- a pretty static suburban environment.	2/23/2016 3:42 PM
57	Yes more diverse. Need to reach out to underserved populations. Bring librarians out from behind the desk and into the community directly.	2/23/2016 3:30 PM

58	Yes, with many job losses within our community our patrons needs have become greater as well as the need for our library to provide greater access to the internet along with providing much needed computer skills as these workers re-train in the 21st workforce.	2/23/2016 3:25 PM
59	Yes, we have immigrant families being settled in our area and have established bilingual programming, ESL classes, computer instruction and folktale programs to help them assimilate.	2/23/2016 3:17 PM
60	When I worked at a public library is was not really a place that patrons went for books. They wanted DVDs and to use computers.	2/23/2016 3:14 PM
61	I serve in a fairly affluent area. The demographic is varied, but hasn't changed that much over the last 5 to 10 years.	2/23/2016 2:54 PM
62	I live in an inner city area of a small southern city. I see the need for library programs in Boys & Girls' Clubs and other, similar programs, but I think it can be difficult to provide such programming.	2/23/2016 2:46 PM
63	Yes the demographic makeup changes and the library needs to reassess the needs of the community. The library does this with their strategic plan, in-service for employees, inner department meetings, and even suggestions from patrons.	2/23/2016 2:35 PM
64	Our neighborhood is changing, and some of that has directly to do with libraries. There is a movement--small but growing--for Little Libraries in the various neighborhoods in town. The local public library's response has been, in essence, "well, we're the REAL library--you don't need to do all that". Not a healthy attitude if you ask me.	2/23/2016 2:26 PM
65	There is a lot of unemployment in my area, so maybe library services need to provide resources on resume writing, how to fill out online applications, good places to search for jobs, etc.	2/23/2016 2:21 PM
66	Yes, library services should always evolve and meet the needs of the community they serve.	2/23/2016 2:20 PM
67	No, it is remaining the same	2/23/2016 2:15 PM
68	My rural library needs to offer better children's programs. They only have story time, Lego club and summer reading program. For adults they just have book club and a few technology help sessions (boring)..	2/23/2016 2:13 PM
69	The demographic of the community I serve is diverse with a significant percentage of Hispanic users. I would love to additionally see all pockets of our community engaged in their library.	2/23/2016 1:57 PM
70	No.	2/23/2016 1:53 PM
71	Yes, language and culture expansion, increased public outreach, and further technological advancements are crucial.	2/23/2016 1:42 PM
72	The demographic is aging so there will be more emphasis on elders.	2/23/2016 1:41 PM
73	No change to the demographics in my neighborhood	2/23/2016 1:41 PM
74	No	2/23/2016 1:39 PM
75	Yes, we seem to have more people that feel entitled and make poor behavior choices.	2/23/2016 1:39 PM
76	Yes. We have more homeless in our community and our library needs to be willing to have more programs on this to help people.	2/23/2016 1:38 PM
77	Yes! To both answers. Making people feel welcome, adjust collection for community as well as language assistance and programs.	2/23/2016 1:35 PM
78	N/A I moved about a year ago to Minneapolis, MN and do not know the history of my neighborhood's demographics	2/23/2016 1:28 PM
79	More accommodating to Middle Eastern immigrants.	2/23/2016 1:27 PM

Q30 Other than active marketing, do you see the library's role changing in developing new resources for financial support?

Answered: 68 Skipped: 115

#	Responses	Date
1	Yes	11/21/2016 10:30 AM
2	In Ohio we have been extremely lucky to have representatives that help us finance a large portion of running our libraries. Many of us have had to go to our local residents for property taxes with most us being successful. In the future, I believe we will have to ask more of our local residents as state legislation is pulled to find resources for many other groups. Our Ohio Library Council works very hard for us in talking to our representatives to make sure they know our value to their communities.	11/16/2016 1:17 PM
3	Yes	11/16/2016 9:50 AM
4	yes we provide programming on all kinds of financial information	10/24/2016 12:29 PM
5	Unsure	10/18/2016 11:00 AM
6	We need to learn how to reach out with social media as well as to learn new ideas about how to reach patrons.	10/17/2016 3:21 PM
7	yes. we need more money	10/17/2016 1:42 PM
8	no	10/17/2016 12:01 PM
9	I do not understand this question, but in addition to active marketing, libraries need to have people who know how to find appropriate grants and write/apply for them.	3/22/2016 8:11 PM
10	Need to collaborate with like-minded knowledge organizations like historical societies, museums, etc.	3/13/2016 7:20 PM
11	Possibly, but financial support even through active marketing in rural areas isn't easy and knowing what and how to develop new resources is very difficult.	3/4/2016 8:09 AM
12	Yes, there isn't enough. I work in a well-off area, but the local budget hasn't grown in years and is resistant to change.	2/28/2016 5:50 PM
13	it is going to have to change. Sources of revenue is going to get smaller, e.g., more e-books, so less books to resell. Plus, e-content is not cheap.	2/28/2016 12:14 AM
14	The university prefers to handle the fundraising on a behalf.	2/27/2016 9:24 PM
15	Not really. Besides applying for grants to supplement projects, and having a wonderful Friends group, we are fairly well funded from our City budget. But then again, we have learned to pick our battles.	2/27/2016 6:31 PM
16	The opportunities for financial support have changed. While twenty years ago, granting agencies stressed project and collection based work, now the trend is toward program based projects and collaboration. There is a greater expectation for measurable outcomes rather than purely scholarly or preservation necessity. This means that as information professionals are seeking money opportunities, they must adjust how they ask for funds. There is also a trend toward crowd sourcing which allows more people to participate in smaller ways rather than seeking fewer, larger donations. Funding support can also take more flavors such as in-kind giving and exchange of services.	2/27/2016 12:05 PM
17	Very important. We need to become more self-reliant in some way.	2/25/2016 2:14 PM
18	No	2/25/2016 1:48 PM
19	This local public library is a viable support to its community by offering financial management programs and by offering job opportunity information. As a County we received a large FINRA grant last year. With our community meeting room, we are able to offer a wide variety of financial literacy programs. We are disseminators of trusted and reliable financial resources. However, I don't believe we are able to, or in the business of, "developing new resources" for financial support.	2/25/2016 10:08 AM
20	The library needs to partner with other organizations to pool resources rather than fighting for resources.	2/24/2016 9:36 PM
21	Offering needed programs to educate the public on a variety of skills.	2/24/2016 9:05 PM
22	No.	2/24/2016 7:14 PM

23	I believe technology will assist with supporting the role of the library	2/24/2016 1:59 PM
24	yes	2/24/2016 1:00 PM
25	grant-writing is increasingly important.	2/24/2016 12:52 PM
26	we have recently started a crowdfunding campaign to raise money for a film scanner. It has gone very well so far.	2/24/2016 11:02 AM
27	Advocacy has and must continue to change and expand.	2/24/2016 10:28 AM
28	Yes, securing grants is sometimes the only way to offer new programs.	2/24/2016 9:19 AM
29	More use of social media	2/24/2016 5:03 AM
30	Let's get the libraries first, then discuss this topic.	2/24/2016 1:57 AM
31	Most definitely. Libraries will need to find stakeholders and possibly business partners for the future. Communities are invested in their community library. However, there are many small libraries within miles of each other. I feel this is a problem in the Pittsburgh area. These libraries are not branches. I believe there is a lack of cohesiveness, that can make libraries strong.	2/23/2016 11:01 PM
32	More lobbying is necessary today.	2/23/2016 9:12 PM
33	Partnerships to share resources.	2/23/2016 8:57 PM
34	Libraries set up foundations and must work with local governments to secure funding. "Marketing" in my opinion serves more as a means of ensuring the library is used than achieving funding.	2/23/2016 7:48 PM
35	yes, especially if we work together	2/23/2016 7:46 PM
36	We are tax supported and our funding is keeping up with needs as long as no significant changes happen on a political level.	2/23/2016 7:38 PM
37	I think libraries deserve financial support from the local, state and federal government. They should not have to fundraise.	2/23/2016 7:12 PM
38	Our library is now interested in pursuing grant money more than before, and should consider adding a grant writer to its organizational chart.	2/23/2016 6:53 PM
39	I feel libraries should continue to communicate more with each other in order to share resources--this is one way to manage finances	2/23/2016 6:32 PM
40	no	2/23/2016 6:30 PM
41	No	2/23/2016 6:24 PM
42	must	2/23/2016 5:47 PM
43	Endowments and working closely with alumni are core.	2/23/2016 5:36 PM
44	I'm not sure about that.	2/23/2016 4:44 PM
45	Since I have been at my current position, I have seen library programs grow from fun topics to areas of need. Our list of current programs include education about heroin usage, world affairs, and health issues. Finance is another issue that needs to be addressed. Libraries are more than fun places, they are evolving into places where people can look for real answers to real issues.	2/23/2016 4:32 PM
46	No	2/23/2016 4:19 PM
47	Yes, teaching patrons how to fill out tax and other forms online as more and more places require online forms. Providing programming to help people navigate financial situations such as taxes, retirement, healthcare, etc.	2/23/2016 4:06 PM
48	yes	2/23/2016 3:43 PM
49	Yes, especially when living in a state that has yet to pass a budget. (PA)	2/23/2016 3:42 PM
50	NO.	2/23/2016 3:30 PM
51	Absolutely!	2/23/2016 3:25 PM
52	Yes, the library system where I work has, in the last few years, come to benefit from state-regulated gambling and a dedicated property tax. We are constantly seeking additional funding streams from personal and business donors.	2/23/2016 3:17 PM
53	Yes. We have always had our Friends groups and we regularly apply for grants, but now our system is in the process of creating a Foundation to generate funds (for new technology, expansions, business services, etc.) for the library.	2/23/2016 2:54 PM

54	I would assume that with budgets tightening on federal, state, and local levels, that libraries will need to be very creative to find adequate funding for staffing, collections, and programs.	2/23/2016 2:46 PM
55	Budget cuts have been hard in our rural community and we have changed to address the need for more financial support. Fund raising, partnering with organizations, charging profit businesses to use meeting rooms, applying for grants and keeping our fines and fees consistent.	2/23/2016 2:35 PM
56	Like a lot of other government institutions in Pennsylvania, our public library seems to be content to wallow in the "Where's our state aid?" morass. The role MUST change	2/23/2016 2:26 PM
57	Yes; in these difficult economic times, libraries may have to get more creative in finding resources for financial support.	2/23/2016 2:21 PM
58	Yes, I work in a joint use library and the financial programs are very popular as patrons prepares for current and future economic changes.	2/23/2016 2:20 PM
59	Looking more and more to grants.	2/23/2016 2:15 PM
60	The library needs to be more present in the community	2/23/2016 2:13 PM
61	advocating, grants	2/23/2016 2:05 PM
62	I would emphatically state that it is in each community's best interest to support library funding on the local level with taxpayer support, however I think it is very important to look at grant writing and fundraising for special project financing.	2/23/2016 1:57 PM
63	Yes, resume building and career development have become more popular in public and academic libraries.	2/23/2016 1:42 PM
64	Although I have no direct proof to support my opinion, I believe that libraries will necessarily have to come up with more creative ways to drum up financial support as government funding continues to be cut and the economy continues to struggle on its way to wherever it's going.	2/23/2016 1:41 PM
65	No.	2/23/2016 1:39 PM
66	Question not clear to me	2/23/2016 1:39 PM
67	Yes. We need financial support from places that need us as much as we need their funding...such as social service organizations. Even small donations for programs.	2/23/2016 1:38 PM
68	Yes	2/23/2016 1:27 PM

Q31 Do you see the need for change in the technology the library uses? If so, how?

Answered: 83 Skipped: 100

#	Responses	Date
1	Yes	11/21/2016 10:33 AM
2	Yes. People would rather pay for books on Amazon because it's easier rather than get ebooks for free from the library website.	11/21/2016 10:30 AM
3	Technology change is based on each individual library. I can see larger, urban/suburban libraries needing more advanced technology for their patrons. Smaller, rural libraries definitely need quality internet access but their patrons have a different need for technology.	11/16/2016 1:17 PM
4	Yes, more digital services.	11/16/2016 9:50 AM
5	yes more of it but still offer print	10/24/2016 12:29 PM
6	Yes. Making it more accessible for patrons.	10/18/2016 11:00 AM
7	Yes, we are always adding new technology and tech support for our users	10/18/2016 10:30 AM
8	I feel public libraries are staying on top of changing technologies as much as their budge allows.	10/17/2016 3:21 PM
9	no	10/17/2016 12:01 PM
10	Technology changes so quickly, and there is so much that is free or low cost, students just need exposure to audio (e.g., podcast), video (e.g., screencast), graphic design (flyers), as well as an ILS and a digital collection management system.	3/22/2016 8:11 PM
11	Must keep up with changes and updates in tech and society trends or fall behind more popular hobbies such as gaming and streaming movies, etc.	3/13/2016 7:20 PM
12	There needs to be a more encompassing software that is cheap (for small public libraries and schools) that can join several products together that makes it easier for patrons to use library resources.	3/9/2016 8:10 AM
13	Yes, we need to have the most up-dated equipment that budgets will allow as young adults expect it and they are the ones we need to attract.	3/4/2016 8:09 AM
14	Yes, it should be easier to use and easier to teach.	2/28/2016 5:50 PM
15	Yes, but no. Huge digital divide still. Still need a computer lab and computers for the children. Still a place to copy, print, and fax. But more people have access in their pocket, so the library is going to have to keep up. If it is not easy to find information/download book/find library calendar/etc. on mobile website, then users will stop coming	2/28/2016 12:14 AM
16	My university is very tech-focused and works on a Mac platform, which has simplified things for us. We can count on everyone having access to mobile technology, and we just need to ensure that our digital resources are compatible with Mac laptops and tablets.	2/27/2016 9:24 PM
17	Again - I think we will need to have more streaming services for patrons. Also, staff should expect to use more technology in day to day tasks (such as print management, program and museum pass reservations, and maybe even ILSs that can talk with smart phones). And let's not forget makerspaces!	2/27/2016 6:31 PM
18	Too broad a question. Libraries must adjust to changing technologies. Public libraries often give classe in new technologies. But depending on the library, maintenance of older technologies may be just as important. For example, in a previous position, it was just as important for me to understand the use of LPs and audio reels since the majority of our audio collection was on these mediums. And while digitization continues to grow, many collections are still largely paper based and only available in-person.	2/27/2016 12:05 PM
19	We see more people who use our online resources, such as eMedia or databases, who never enter our building. We need to continually update what we offer to these patrons. Young patrons have a keen interest in things like Minecraft, Raspberry Pi, and personal devices. We need to keep up with them.	2/27/2016 10:08 AM
20	Many libraries need to update their technology, and explore newer ones, but most can't afford to do either.	2/26/2016 12:59 PM
21	not sure.	2/25/2016 2:14 PM
22	Yes, more/better technology is needed in most public libraries	2/25/2016 1:48 PM

23	Yes. We are constantly keeping our technology up to date with the schools and community demand.	2/25/2016 1:38 PM
24	There is not currently an urgent need for change in the technology the library uses.	2/25/2016 10:08 AM
25	While libraries don't need to be cutting edge, their tech needs to reflect the needs of their community and try to mirror the tech people own personally, use in their jobs, and use elsewhere in the community.	2/25/2016 9:11 AM
26	It would be helpful if ILS software was more searchable (e.g. Amazon, Google-style ease of use).	2/24/2016 9:36 PM
27	YES. The Library needs to change with the community and, at the very least, have staff familiar with common technologies. If possible, the technology in use in the Library should conform to basic standards and expectations for the public (i.e. a student can access their WordDoc from a Library computer without converting it to a lesser-known word processor).	2/24/2016 9:05 PM
28	We need more books. The digital crap keeps breaking here in the back of beyond.	2/24/2016 7:14 PM
29	Only to keep up with the ever changing pace of technology	2/24/2016 1:59 PM
30	technology will always require change	2/24/2016 1:00 PM
31	All libraries need actively managed tech replacement plans, good IT support and to be aware of new tech trends before they are fully popular.	2/24/2016 12:52 PM
32	Yes, technology will continue to evolve and push forward and if libraries are not there to at least keep pace, I think they may fall by the wayside.	2/24/2016 11:02 AM
33	Honestly, in my system I see the digital divide getting larger. We are bringing on maker spaces and new tech labs but still have the majority of our patrons who can't navigate basic web pages.	2/24/2016 9:54 AM
34	I'm seeing a lot of local libraries pick up on the Making & Tinkering trend, which is great.	2/24/2016 9:34 AM
35	Yes - more mobile access, wireless printing, online resources.	2/24/2016 9:19 AM
36	Must be up to date to remain relevant	2/24/2016 5:03 AM
37	access to digital databases	2/24/2016 1:57 AM
38	Yes, many librarians are weak in the area of technology, and patrons want expert advice, immediately, free of charge.	2/23/2016 11:01 PM
39	No	2/23/2016 9:12 PM
40	Library technology is changing constantly. If you're asking whether I think it should remain static, of course not. I think the technology upgrades and changes are occurring at a rate comparable to technology changes in general, and everyone is just scrambling to stay moderately current.	2/23/2016 7:48 PM
41	YES! Many of our current systems are based on paper systems and not on user expectations.	2/23/2016 7:46 PM
42	The need for expansion is constant and again we do our best to keep up. I do not feel that I know where things are headed but trust that we'll stay on it.	2/23/2016 7:38 PM
43	Probably but I am bored with this question.	2/23/2016 7:12 PM
44	Yes. We need to develop cost effective ways to become more technologically savvy with equipment and staff training.	2/23/2016 6:53 PM
45	Yes, technology is always changing. I also work the reference desk and we are constantly being asked to assist with different types of software and other new technology. It is important to keep up with the students.	2/23/2016 6:32 PM
46	Eh	2/23/2016 6:30 PM
47	Yes, libraries need to promote the latest technology and staff need to be familiar with it because it could be the technology our customers are using, and we should be able to help them with it.	2/23/2016 6:24 PM
48	yes	2/23/2016 5:47 PM
49	Interoperability between library discovery spaces and commercial ones are important.	2/23/2016 5:36 PM
50	As a patron, Ebooks baffle me... Too many clicks to get what I want and why can't I perform a meaningful search.	2/23/2016 5:18 PM
51	Yes, get ahead of the curve - not behind!!!	2/23/2016 4:56 PM
52	This depends on your library. At this point, libraries need computers. Depending on your financial situation, tablets and e-readers for your patrons would be a nice option.	2/23/2016 4:46 PM
53	We have installed Ntouch computers for the hearing impaired; accommodations such as Braille keyboards would be a great way to appeal to additional patron demographics.	2/23/2016 4:44 PM

54	To a degree. There is always a need to include technology in our library, however, it needs to be tempered with face to face interaction, as well as the ability to provide resources besides technology. Many of our patrons are looking for a place to find community and a break from technology. So although it is important, it should not be front and center.	2/23/2016 4:32 PM
55	No	2/23/2016 4:19 PM
56	Yes, more portable tech that is not limited in where it can be used.	2/23/2016 4:06 PM
57	no	2/23/2016 3:43 PM
58	No.	2/23/2016 3:42 PM
59	I am looking forward to an OPAC in the school library that searches more intuitively.	2/23/2016 3:25 PM
60	Yes, we need to have more options for technology. We need to think beyond simply providing desktop computers for our patrons. As the world becomes more mobile libraries need to offer more mobility for our patrons.(i.e.- laptops, tablets, along with more access to digital resources.	2/23/2016 3:25 PM
61	Libraries need to bridge the gap for those who do not have home access but need to learn the basics, and introduce children and teens to the latest technologies, especially in low-income areas.	2/23/2016 3:17 PM
62	Librarians need to be very current in all areas of technology in order to meet the needs of all patrons.	2/23/2016 3:14 PM
63	Yes and no. We will still use the usual tech for managing the whole organism, but we do need to incorporate new technologies. Maker labs are not a fad. I think they are integral to fostering innovation and business and we should be investing more in the tech and the spaces for the tech.	2/23/2016 2:54 PM
64	Technology changes so quickly, it is hard for, but also necessary for, libraries to keep up, and lead the way in sharing and teaching the uses of new technologies for literacy--digital, economic, civic, and all other subjects in which digital literacy continues to need more attention.	2/23/2016 2:46 PM
65	The library is the place where many people congregate to read, use the WiFi, find music and movies, research, apply for jobs and so much more. Therefore the library must keep up with new technology to be able to support all the needs of the community. Educating the staff and having knowledgeable employees who are consistently learning new technology.	2/23/2016 2:35 PM
66	Just keep up with the leading edge, that's all people ask.	2/23/2016 2:26 PM
67	No; the libraries in my area stay pretty current with changing technology trends.	2/23/2016 2:21 PM
68	Yes. Technology changes so quickly it's hard to keep up. An emphasis on mobile technology is important.	2/23/2016 2:20 PM
69	Libraries have to maintain new technology because patrons expect the library to accommodate new software, support open educational resources, student trends, and future changes in technology.	2/23/2016 2:20 PM
70	Yes, more services are moving to technology so libraries need to offer up to date computers and other technology	2/23/2016 2:15 PM
71	The technology in a library needs to be user friendly. Many times it is hard to access ebooks for Nooks.	2/23/2016 2:13 PM
72	self service kiosk, staff used for specialized functions	2/23/2016 2:05 PM
73	NA	2/23/2016 1:57 PM
74	No.	2/23/2016 1:53 PM
75	YES. RFID, different time savings ways of doing inventory. Technology in the library is so much more than just having computers and being automated.	2/23/2016 1:44 PM
76	Yes, technology is constantly growing, and the libraries should work to expand alongside this growth.	2/23/2016 1:42 PM
77	I am not sure how to answer this question. Libraries must find ways to keep up with technological advancements, but funding often inhibits this in a most effective way.	2/23/2016 1:41 PM
78	Yes. Greater emphasis on information literacy, particularly in the high school setting.	2/23/2016 1:39 PM
79	Yes, we need to continue to evolve.	2/23/2016 1:39 PM
80	YES. Technology moves everyday. The library I am at now, as well as my previous library, had staff members not even willing to learn new things. It slows us down when trying to help our patrons learn new things. We need to be ready when they come in with questions on new technology.	2/23/2016 1:38 PM
81	Yes. We need to be at the forefront because people come to us for help with it.	2/23/2016 1:35 PM
82	We need to be on top of technology so when it filters down to our patrons we can help them.	2/23/2016 1:30 PM
83	Yes, more services available online or 24/7 for my community when we can't be open.	2/23/2016 1:27 PM