

Principles of Excellence

On April 27, 2012, the President signed Executive Order 13607, Establishing Principles of Excellence for Educational Institutions Serving Service Members, Veterans, Spouses, and Other Family Members. The published Executive Order is available [here](#). This Executive Order addresses key areas relating to Federal military and veterans educational benefits programs.

Clarion University's support for veterans is some of the best work we do as a community, and we are proud to be a voluntary participant in the Principles of Excellence program. Educational institutions participating in the Principles of Excellence program agree to the following guidelines:

Principle of Excellence	How We Comply
Provide students with a personalized form covering the total cost of an education program.	Access the "Shopping Sheet" on the Financial Aid tab in your MyClarion Student Center Self-Service Portal.
Provide educational plans for all military and Veteran education beneficiaries.	The Clarion University Catalog provides education plans for each academic program. In addition, students may access the graduation audit in your MyClarion Student Center Self-Service Portal.
End fraudulent and aggressive recruiting techniques and misrepresentations.	The University does not, and has never, conducted fraudulent or aggressive recruiting on or off military installations or in any other venue, nor do we misrepresent ourselves, our programs, or our mission. We do not pay incentive compensation to anyone for recruiting actions. We meet all State authorization requirements consistent with those issued by the Department of Education.
Accommodate Service members and Reservists absent due to service requirements.	Clarion University provides accommodations to students called to active duty. Students who are required to withdraw from Clarion University due to the Reserve and National Guard call-up will not be penalized. Students should follow the proper procedures for withdrawal by submitting a copy of their military orders to the office of the registrar. Clarion University will encourage flexible re-enrollment options for affected students.
Designate a point of contact to provide academic and financial advice.	The University's Veterans Services Office is the designated Point of Contact for matters associated with the Principles of Excellence. This office is the liaison with the Regional Processing Office in Buffalo, New York, to assist veterans and dependents of veterans with their education benefits. The Veterans Services Office also provides programming and resources for the campus community. Students will be referred to other University offices as needed for specific issues.
Ensure accreditation of all new programs prior to enrolling students.	The University adheres to all new degree approval policies required by our regional accreditor, the Middle State Commission on Higher

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<p>Align institutional refund policies with those under Title IV, which governs the administration of federal student financial aid programs.</p>	<p>Education, the State System of Higher Education, as well as any required for specialty accreditation.</p> <p>Military and veteran students and their family members attending Clarion University follow the same refund policies as do all other students at the University. More information on Clarion’s Mobilization/Withdrawal Policy is located at http://www.clarion.edu/admissions/veterans-and-military/Military-Withdrawals.pdf.</p>
<p>In addition to other complaint procedures, student veterans may submit a complaint to the U.S. Department of Veteran’s Affairs if you believe that Clarion University is failing to follow the Principles of Excellence. Visit the VA GI Bill Feedback website for details.</p>	